



Briefing from Governing Body meeting 6 October 2015

This briefing is intended to give a summary of the key areas of discussion and decisions at the meeting of the Governing Body of Slough Clinical Commissioning Group and is intended for circulation. The minutes will provide the official record of the meeting.

Chief Officer Report: Highlights for this month include:

- The CCGs in Berkshire East are carrying out a review of acute stroke services to ensure that all cases of suspected stroke are transported to a designated Hyper Acute Stroke Unit.
- Working to ensure patients with dementia are identified and receive appropriate treatment and support.
- Agreed the extension of the contract for the Slough Walk in Centre.
- Langley Practice was the first in East Berkshire rated 'outstanding' by Care Quality Commission.
- Agreed to continue to provide extra primary care appointments through the current year.
- Impressive performance with 4% reduction in non-elective admissions.
- The CCG is raising awareness with the public and developing skills in primary care to improve referrals for cancer diagnosis ensuring the right patients are referred.
- Urgent Care Network has recently been established. System resilience is now broader than winter pressures and is focussed on the flow of patients into and out of Wexham Park Hospital.
- The 360 survey highlighted a number of issues which the CCG is now reviewing and developing plans to improve engagement with all stakeholders.
- Screening for Familial Hyperlipidaemia will be introduced locally to improve early diagnosis and prevent serious health conditions as a result.
- The CCG is working with Slough Borough Council to improve care for patients in care homes.
- The Share Your Care Project will be delivering interoperability of IT systems to allow information to be shared across organisations to support integrated care.

Quality and non-financial performance:

Highlights from the Quality and Performance Scorecard:

- Overall performance has improved since the acquisition of Heatherwood and Wexham Park.
- The number of C-Difficile infections has caused some concern. The trust is Investigating and improvement is expected in this area.
- The stroke patient pathway is being reviewed and the CCG is working with the trust to improve care.
- Improvements in the Caesarean section rates have been consistent without any increase in incidents or concerns.

Quality Report highlights:

- Health assessments should be provided to looked-after children. Escalation framework developed with Slough Borough Council.
- The number of patients receiving a Falls Assessments within 24 hours of admission to an older adult mental health ward is improving.
- South Central Ambulance Service has undertaken an audit of long waits for patients which have been causing concern.
- The national shortage of BCG vaccinations has meant babies have been sent home following birth without a vaccination. Now vaccinations are available, new babies are being vaccinated and the catch up is being managed with the older babies being vaccinated first.

Patient Experience:

- The number of complaints at Wexham has fallen and the number needing to be re-opened has also fallen representing a very real improvement.

Finance: At month 5 the CCG is reporting on plan, with a year to date surplus of £813k and a year-end surplus of £1.9m. A number of pressures have been identified relating to the mental health placements

budget, independent sector acute and the CCG's main acute provider, however a new pressure has arisen in GP prescribing this month (overspend of £460k). The CCG has been able to cover these from its reserves, and hence the CCG is consequently reporting to plan, however we need to monitor the position closely. A number of risks are however present and these are summarised below:

- The contract with Frimley Health has not yet been signed (although close to agreement).
- Quality, Innovation, Productivity and Prevention (QIPP) plans may fail to deliver savings of £4.71m.
- Continued risk that the CCG may be charged for void/subsidy costs by NHS Property Services.

A Financial Control Environment Assessment is required of all CCGs as part of the overall management of financial risks within the NHS this year and has been completed.

Refreshing the 5 year strategy: The existing strategy was drafted two years ago. Since then, several developments have happened locally that need to be taken into account in a refresh. The CCG also has several smaller strategies addressing specific areas of work in the CCG (e.g. IT, communications and quality). The refresh will be an opportunity to ensure all these strategies work together. NHS England will share some guidance for what they expect of this refresh over the coming weeks. The aim is to produce a shorter, simpler document which is owned by the community.

Transforming care for children: Funding is being made available for transforming care for children and young people's mental health and wellbeing. Plans for Slough need to be developed with partners including public health and the Health and Wellbeing Board and submitted to NHS England by 16 October 2015. With this funding, the CCG will be able to tackle some of the biggest issues around access and improving integration recognising this has been an underfunded area for some years.

Primary care strategy: Slough is transforming the way in which general practice is delivered for its diverse population by taking bold steps with the community so that primary care is a positive experience that leaves people happy, listened to, empowered and supported. The strategy is very much influenced by the feedback from patients. Funding has been received this year to continue the 7 day access started in 2014/15. The strategy reflects the joint priorities of the Health and Wellbeing Board Strategy. Some practices are already offering some of the innovations in the strategy such as group consultations. The strategy will include a focus on workforce, quality, estates (working closely with Slough Borough Council), digitalisation and IM&T, alignment with the Urgent Care Strategy and Walk in Centre and closer links to the Better Care Fund plans.

Emergency planning: CCGs are required to review their own compliance and that of local acute, community and out of hours services using national core standards for emergency preparedness, resilience and response. Reviews have taken place of Frimley Health (Wexham and Heatherwood sites) and East Berkshire Out of Hours (OOH). The CCG is fully compliant with all core standards except pandemic influenza (actions identified in improvement plan will be completed by November 2015). The results of the reviews of Frimley Health and OOH confirmed that all are compliant for 31 of the 50 standards with plans in place for being fully compliant before the end of 2015/16. East Berkshire OOH was compliant for 19 of 26 standards. This was the first assessment and they are now working on an action plan for full compliance before the end of the year.

Assurance Framework and Risk Management: The Assurance Framework has been revised with a number of improvements including a simpler format, a summary coversheet, a new risk rating matrix and a re-evaluation of all existing risks. The new framework consists of 14 strategic risk scenarios and outlines the strategic risk position of the CCG. A new risk register has been developed.

Communications and Engagement: Highlights for this month include:

- Good attendance and engagement at the CCG AGM.
- Feedback being invited on the Slough Walk in Centre before making decisions about long term.
- National winter campaigns will begin in October and local activity will support the theme of 'stay well this winter'. National and local media will cover the campaign plus posters, leaflets and social media.
- Community Partnership Forum meetings have focussed on cancer and community pharmacy. Next meeting 6.30pm on 22 October at The Centre, Slough.

All papers discussed at the meeting are available on the CCG website. [Click here to read.](#)