

The CCGs in East Berkshire – Quality Highlight Report – M8 2014/15

Quality – Positives

- **HWPH** cancelled operations continued to sustain improvement performance with current rate rising a little to 1.46% (against threshold of 0.8%)
- **FPH** C-section rate remained below 23% for the 3rd month
- **All Acute Trusts** no cases of MRSA since April 14
- **Never Events** none reported since June 14 across acute Trusts
- **RBFT & FPH** serious falls have continued to fall

Quality – Negatives

- **HWPH** CQRM was postponed to 4th February (from 21st January)
- **HWPH, RBFT & ASPH** breach 62 day cancer waits (one month in arrears)
- **FPH** cancelled operations continues to exceed threshold
- **HWPH, FPH and ASPH** stroke performance admission to stroke unit in 4 hours remains below target.
- **HWPH** C-section rate was 27.8% in November, an improvement on previous months but above threshold

Action to Improve Underperformance in Quality with Providers

CQC – ASPH received their first CQC visit in early December 2014 with a follow visit expected by mid-September, formal feedback due in March 2015

Cancer 62 Day Waits – HWPH November cancer data is not available yet and so no update can be given as CQRM was postponed to the 4th February. **ASPH** continue to experience breaches in 62 day cancer waits. The Trust is implementing a cancer action plan with good progress made on delivery of the improvements toward sustainable cancer performance. There are still challenges with complex diagnostic pathways, patient engagement (especially GP ‘straight to test’ endoscopy referrals, patient choice to accept an appointment within 2 weeks) & delays by tertiary partners on the 62 day target. In addition NW Surrey CCG have commissioned a “deep dive “ report on delivery of effective cancer services by local Providers, due for presentation at January Governing Body. **RBFT** have not achieved cancer targets and cancer action plan has been submitted covering a number of Specialities including lower and upper GI, colorectal, urology and head and neck. Issues recruitment of staff in addition to capacity problems relating to CT scanning have all contributed to this under performance

Stroke - HWPH Data submitted on Quality Schedule is still not yet reflecting these improvements as a result of the closure of the CQN. There is a delay until long stay patients are discharged. **FPH** stroke performance impacted due to capacity issues at the Trust. Following the appointment of three full time Consultants and radiology capacity to increase in January 15, we await data to support improvement in performance. **ASPH** is not meeting the target for 4hrs admitted to Stroke Unit. Awaiting feedback on success of focus by Medical Director with regard weekly performance monitoring of patient flows.

Cancelled Operations - FPH rate of cancelled ops rose sharply in October to 2.35% against a threshold of 0.8%, this has reduced to 1.1% in November. Discussion at CQRM revealed that this was due to capacity issues and that plans are in place to divert appropriate patients to local Private Providers. **HWPH** rate increased in November again due to capacity issues; however plans for the new Recovery Lounge are underway providing additional trolley spaces which will impact performance in the New Year significantly.

Maternity – HWPH C-section rate reduced to 27.8% in M08 an improvement on 29.5% in October. The Trust is to present a new integrated improvement maternity plan at January CQRM incorporating existing issues and new “fresh pair of eyes” actions. However presentation of this plan is postponed until 4th February. **FPH** midwife staffing ratios have exceeded the required 1:33 for two consecutive months.

CDiff – RBFT reported x4 cases of CDiff in Oct 14, with 16 cases reported year to date against a threshold of 40. 13 of the 16 cases have been reviewed. It has been agreed with the CCG’s that 5 of the 13 cases are due to lapses in care. Learning from the investigations has been shared with the relevant Care Groups within the Trust. **ASPH** have reported x2 cases in October. Awaiting outcome of investigation.

The CCGs in East Berkshire – Quality Highlight Report – M8 2014/15

Falls – RBFT falls incidence is of concern, however number of serious falls for September / October has dropped to zero. **FPFT** have reported fewer falls, with monthly total remaining static at 1 per month. FPH also report a rise in falls with harm via the Safety Thermometer. **ASPH** experienced an increase of falls with harm on Safety Thermometer in November.