

Title of meeting							
Date of Meeting				Paper Number			
Title				CCGs in East Berkshire Providers Quality Report : Q2 2014/2015			
Sponsoring Director (name and job title)				Sarah Bellars, Director of Nursing			
Sponsoring Clinical / Lay Lead (name and job title)							
Author(s)				Chris Sneller, Quality Improvement Manager			
Purpose				The purpose of this paper is to report data and key Quality issues identified and reported for Q2 2014/15 (July to September 2014) with some data for October 2014 where available for key Providers of health services, through the quality monitoring processes.			
The xxx Committee is required to (please tick)							
Approve	<input type="checkbox"/>	Receive	<input type="checkbox"/>	Discuss	<input type="checkbox"/>	Note	<input checked="" type="checkbox"/>
Risk and Assurance <i>(outline the key risks / where to find mitigation plan in the attached paper and any assurances obtained)</i>							
Legal implications/regulatory requirements							
Public Sector Equality Duty							
Links to the NHS Constitution (relevant patient/staff rights)							
Strategic Fit							
Commercial and Financial Implications <i>(Identify how the proposal impacts on existing contract arrangements and have these been incorporated?)</i> <i>Include date Deputy CFO has signed off the affordability and has this been incorporated within the financial plan.</i>				Date Deputy CFO sign off			



<p><i>Include details of funding source(s)</i></p>	
<p>Quality Focus <i>(Identify how this proposal impacts on the quality of services received by patients and/or the achievement of key performance targets)</i></p> <p><i>Include date the Director of Nursing has signed off the quality implications)</i></p>	<p>Date Director of Nursing sign off: 28/01/2015</p>
<p>Clinical Engagement <i>Outline the clinical engagement that has been undertaken</i></p>	
<p>Consultation, public engagement & partnership working implications/impact</p>	
<p>NHS Outcomes <i>Please indicate (highlight) which Domain this paper sits within by highlighting or ticking below: Please note there may be more than one Domain.</i></p>	<p>Domain 1 Preventing people from dying prematurely;</p> <p>Domain 2 Enhancing quality of life for people with long-term conditions;</p> <p>Domain 3 Helping people to recover from episodes of ill health or following injury;</p> <p>Domain 4 Ensuring that people have a positive experience of care; and</p> <p>Domain 5 Treating and caring for people in a safe environment; and protecting them from avoidable harm.</p>
<p><u>Executive Summary</u></p> <p>As defined in the Clinical Commissioning Group (CCG) Quality Strategy, the CCGs use a range of processes for monitoring and improving the patient experience, safety of patients and staff and the quality of its services. These processes currently include:</p> <ul style="list-style-type: none"> • Performance against the CQUINs and Quality Schedule from provider organisations • Incident & near miss reporting (including serious incident investigations) • Complaints & compliments • Patient Advice and Liaison Service (PALS) contacts • Patient and Public Involvement and experience • Review at Clinical Quality Review Meetings (CQRM) <p>The purpose of this paper is to report data & key Quality issues identified and reported for Q2 2014/15 (July to Oct 2014) where available for key Providers of health services, through the quality monitoring processes.</p>	



This Quality Report aims to provide an overview of the quality and safety of health services commissioned by the three CCGs in Berkshire East. Patient Experience will be reported separately.

Main NHS and Independent Providers in Berkshire East reported in this paper are :

Non- Acute Trusts :

- o Berkshire Healthcare NHS Foundation Trust (BHFT)
- o SCAS

Acute Trusts:

- o Frimley Health (FHFT) :
- o Heatherwood and Wexham Park Hospital (HWPH)
- o Frimley Park Hospital (FPH)
- o Royal Berkshire NHS Foundation Trust (RBFT)
- o Ashford and St Peters Foundation Trust

Independent Hospitals

- o BMI Princess Margaret Hospital
- o Spire Thames Valley Hospital

Recommendation(s)

