

Primary Care Commissioning Committee Committees in Common				
Date of Meeting	22/11/2017	Paper Number	Item 5 a, b & c	
Title	Primary Care Operations Group (PCOG) Report			
Sponsoring Director (name and job title)	Fiona Slevin-Brown, Director of Strategy and Commissioning			
Sponsoring Clinical / Lay Lead (name and job title)	Clive Bowman, Primary Care Lay Representative, Slough CCG			
Author(s)	Ann Bryant, Commissioning Support Officer, Primary Care			
Purpose	To appraise the Primary Care Commissioning Committee on the work of the PCOG			
The Primary Care Commissioning Committee is required to (please tick)				
Approve	<input type="checkbox"/>	Receive	<input checked="" type="checkbox"/>	
Discuss	<input type="checkbox"/>	Note	<input checked="" type="checkbox"/>	
Risk and Assurance <i>(outline the key risks / where to find mitigation plan in the attached paper and any assurances obtained)</i>	Risks are included in the Primary Care Commissioning Risks Register			
Legal implications/regulatory requirements	None for this report			
Public Sector Equality Duty	None for this report			
Links to the NHS Constitution (relevant patient/staff rights)	<p>The NHS provides a comprehensive service available to all.</p> <p>Access to NHS services is based on clinical need, not an individual's ability to pay</p> <p>The NHS aspires to the highest standards of excellence and professionalism</p> <p>The NHS aspires to put patients at the heart of everything it does</p> <p>The NHS works across organisational boundaries and in partnership with other organisations in the interest of patients, local communities and the wider population.</p> <p>The NHS is committed to providing best value for taxpayers' money and the most effective, fair and sustainable use of finite resources</p> <p>The NHS is accountable to the public, communities and patients that it serves</p>			

<p>Strategic Fit <i>Primary Care strategy and Other relevant strategies</i></p>	Delivering east Berkshire Primary Care Strategy and Frimley STP ambitions through the commissioning of primary care.
<p>Commercial and Financial Implications <i>(Identify how the proposal impacts on existing contract arrangements and have these been incorporated?)</i></p> <p><i>Include date Deputy CFO has signed off the affordability and has this been incorporated within the financial plan. Include details of funding source(s)</i></p>	<p>All CCGs financial instructions followed. Audit Committee supported the General Practice Transformation Investment to support the GPFV and strategy delivery.</p> <p>Internal Audit programme includes primary care commissioning.</p> <p>Date Deputy CFO sign off</p>
<p>Quality Focus <i>(Identify how this proposal impacts on the quality of services received by patients and/or the achievement of key performance targets)</i></p> <p><i>Include date the Director of Nursing has signed off the quality implications)</i></p>	<p>Quality lead provided by the attendance of Jo Greengrass, AD for Nursing and Quality at Primary care Operational Group Meetings</p> <p>Date Director of Nursing sign off.....</p>
<p>Clinical Engagement <i>Outline the clinical engagement that has been undertaken</i></p>	HealthWatch represents the patient voice as a member of the Primary Care Operational Committee
<p>Consultation, public engagement & partnership working implications/impact</p>	Primary Care Operational Group work is underpinned by the primary care strategy that is built on patient insights and feedback around services.
<p>NHS Outcomes <i>Please indicate (highlight) which Domain this paper sits within by highlighting or ticking below:</i></p> <p><i>Please note there may be more than one Domain.</i></p>	<p>Domain 1 Preventing people from dying prematurely;</p> <p>Domain 2 Enhancing quality of life for people with long-term conditions;</p> <p>Domain 3 Helping people to recover from episodes of ill health or following injury;</p> <p>Domain 4 Ensuring that people have a positive experience of care; and</p> <p>Domain 5 Treating and caring for people in a safe environment; and protecting them from avoidable harm.</p>

Executive Summary

The aim of this paper is summarise the work of the Primary Care Operations Group (PCOG) for the commissioning of primary care medical services and the provide an update on issues previously discusses at PCC CiC taken forward for operational implementation.

- **General Practice Outcomes Framework (GPOF) / Locally Commissioned Services** update: Bracknell & Ascot's LQOS 2016/17 has now been approved and paid, although two practices were still outstanding. Highlighted that the new Complex case / Anticipatory Care will now be commissioned from April 2018 under the GPOF. The delay for this submission was due to the CCG implementing practice's feedback and concerns over finance. The pre-diabetes specification has now been reviewed by clinicians and following budget identification this service will be commissioned through the GPOF. A review of the PMS premium commissioned service in Slough is underway due to the overlaps identified in the new GPOF for the rest of east Berkshire practices.
- **Minor Surgery DES** – under Delegation, the minor surgery DES had now passed to the CCG; it was proposed that there were two elements MSK and Dermatology which should be integrated with the national minor surgery DES specification creating a DES+ (including injections and excisions). Any practices carrying out the activity for minor surgery will have their quality standards enforced before any contract was reoffered and this has been agreed, through the clinical leads in the LCS working group and planned care leads. The minor surgery DES would be reviewed and a full proposal brought back to PCOG in December 2017.
- **Primary Care Premises and Minor Improvement Grants** – PCOG agree although the MIG is very limited this year that all practices would be invited by December to raise any requested for a grant to improve their premises, in line with the premises regulations. The focus on investment will be to improve Infection Control within primary care premises. This process will include the information from the Six Facet premises survey in 2016, the Practice Resilience Healthcheck information and recommendations raised by the Infection Control Nurse in the CCG. All applications will be managed through the new Primary Care Premises subgroup to PCOG in December/January.

Highlight Report for Delivery of the General Practice Forward View

- **WAM General Practice Access Fund** – the 2017/18 contract remains in operation but not signed by the provider. Utilisation of nurses/ HCA appointments in the services remains poor (under 50%), this was due to the service not reflecting the current general practice needs in the nursing model and not matching competencies. Some practices had raised concerns over the nursing/HCA model and felt that the provider was not flexible. Ongoing work is being carried out with providers, Katerina Nash and Adrian Hayter to ensure that the extended hours' model aligned with the specification. A more detailed report on this contract will go to the next PCOG meeting on 30 November on the current status of the WAM GPAF contract. Data will also be provided on which WAM patients were still going to the Slough Walk-in Centre for repatriating services so that targeted work could commence.

PCCC CiC Update on Previous Decisions:

- **Princes Street closure** – communication have been provided to the local media and engagement with the practice has been ongoing. Practice will close on 15th December, and transition messages and support is in place for patients by Manor

Park Surgery. A draft proposal has been shared with the engaged stakeholders on email to progress the east Slough opportunities to sustain a general practice services offer by quarter one of 2018/19; this will only work if taken forward in partnership.

- **Sussex Place closure** – a productive meeting with the practices around the communications plan took place in early November 2017, the practices are being very proactive and will provide further details on the additional access in Slough Town Centre for affected patients by the end of November. Additional access and extended services will be made available to all Upton Medical Partnership patients from the Cippenham (Village Surgery) site. The Sussex Place branch site will close from 28th January 2018.

Recommendation(s)

The PCCC is asked to receive and note this report.