

COMMUNITY PARTNERSHIP FORUM

Royal Berkshire Clinic, Brants Bridge

Thursday, 12 September 2013

Attendees

Name	Organisation/role
Peter Haley (Chair)	PP member, Winsor Ascot & Maidenhead CCG
Chris Taylor	Bracknell and Ascot Healthwatch
David Mihell	Governor, Royal Berkshire Hospital NHS Foundation Trust
Pat Rogers	Governor, Berkshire Healthcare Foundation Trust
Peter Squires	Health Advisory Group
Cllr Lynda Yong	Royal Borough of Windsor and Maidenhead Council
Cllr Tony Virgo	Bracknell Forest Borough Council
Madeline Diver	Boundary House practice
Mike Connolly	PP member, Slough CCG
Adrian Hayter	Clinical Chair WAM CCG
William Tong	Clinical Chair B&A CCG
David Williams	Director of Development, East Berkshire CCGs
Ally Green	Head of Strategic Communications and Engagement, East Berkshire CCGs
Jane Fannon	Communications lead, Shaping the Future
Apologies	Governor Berkshire Healthcare Foundation Trust
Philip Lee	MP for Bracknell
Cllr David Coppinger	Royal Borough of Windsor and Maidenhead
Val Pearce	
Carol Brooker	Health Advisory Group
	Frimley Park NHS Foundation Trust
Karen Maskell	PP member Bracknell and Ascot CCG

Notes

The notes from the meeting on 1 August were agreed to be an accurate reflection of the meeting.

Matters arising

It was noted that the Shaping the Future decision had been referred for Independent Reconfiguration Panel review. An initial review would take around four weeks, while a full review would take between 12 and 20 weeks; the latter would delay the opening of the Urgent Primary Care Centre.

The Early Supported Discharge service began on 2 September and was already treating its first patients. A media launch was planned for late September once the service had bedded down.

Update on the development of the Urgent Primary Care Centre

Work continued on the development of the service. The current timeline is for the successful bidder to be appointed in November 2013, with the new service opening at Brants Bridge in April 2014.

Update on Heatherwood and Wexham Park FT

Work was continuing on plans for the Elective Care Centre on the Heatherwood site. It was agreed that the plans would be presented to the October CPF meeting by H&W Chief Executive, Philippa Slinger.

The Board of Frimley Park FT had approved continuing with the acquisition of H&W. It was noted that a significant capital investment would be needed from the Department of Health to update A&E and Maternity services at Wexham Park Hospital.

It was confirmed that, while some community beds would remain, the emphasis was on providing packages of care at home for elderly patients, work was also being carried out to improve standards of care in residential homes. It was noted that at Frimley Park, elderly care physicians were working to prevent admissions of elderly patients through A&E.

There were no plans for hotel style rehabilitation accommodation at Heatherwood as most of the work carried out in the new Elective Care Centre would be day surgery with the aim of discharging patients home as quickly as possible.

The Medical Director of Heatherwood and Wexham Park FT would be invited to a future meeting to respond to a variety of concerns.

Name for the Urgent Primary Care Centre

It was noted that a marketing and communications plan would form part of the bids for providing the new service and patient engagement would be a critical element of the successful plan.

It was generally agreed that there was confusion about urgent care and the terms used to describe it. This was a national problem and it was the subject of debate; it was possible that national guidance may soon be available. It was agreed that the successful provider of the service would be invited to a future meeting to present their marketing plan.

The Royal Berkshire Hospital NHS FT had indicated that it intended to change the name of the Royal Berkshire Clinic to the Royal Berkshire Healthspace. Patients and public may be consulted on a future name for the urgent care service.

Brants Bridge UPCC travel plan

The travel plan developed by Royal Berkshire was presented. It was explained that it focused on encouraging patients and staff to use means of transport other than the car to travel to Brants Bridge. The plan would be ratified by Bracknell Forest Borough Council during September and would be reviewed every two years. A survey on bus use was currently available on the Bracknell Forest Borough Council website until 15 October.

It was noted that the Royal Berkshire had no intention of charging patients for parking at Brants Bridge and, if necessary, land was available to provide more parking.

It was agreed that information about transport issues including buses running to the UPCC, parking and volunteer drivers would need to be made available before the service opens.

Preparing for winter

A presentation was made on current plans for dealing with winter pressures. £6.6 million had been awarded to East Berkshire for use at Wexham Park Hospital, this would fund a 40% increase in capacity in A&E and allow for 56 additional beds to be provided. A crucial part of the planning was to get patients home as soon as possible once their treatment was complete. Staffing and recruitment presented the biggest risk to the plans.

Public information campaigns were planned around promoting the use of NHS 111 and health promotion messages to inform about alternatives to A&E. Additional GP appointments were also planned, particularly in the Slough area. It was agreed that there needed to be consistency in urgent care provision, particularly in opening times. It was suggested that local community groups could be given presentations on appropriate urgent care and invitations would receive a positive response.

The impact of alcohol on urgent care was discussed along with measures that might be taken to reduce over consumption. It was suggested that a county wide approach would be appropriate, with the NHS and local authorities working together. It was requested that the Alcohol Liaison Team be invited to present to a future CPF meeting.

Open forum

A discussion took place about hospital food, its role in patient recovery and how it might be improved.

It was agreed that local authority publications should be used to communicate health messages, particularly since public health was now in their remit. It was suggested that councillors might bring samples of their publications to the next meeting.

Dates of next meetings

Dates were set for meetings until the end of the year. They were:

- 17 October
- 14 November
- 19 December

