

COMMUNITY PARTNERSHIP FORUM

Windsor Racecourse

Thursday, 27 June 2013

Attendees

Name	Organisation/role
Peter Haley (Chair)	PP member, WAM CCG
Karen Maskell	PP member, B&A CCG
David Mihell	Governor, Royal Berkshire Hospital NHS Foundation Trust
Pat Rogers	Governor, Berkshire Healthcare Foundation Trust
Peter Squires	Health Advisory Group
Cllr Sayonara Luxton	Royal Borough of Windsor and Maidenhead Council
Cllr Linda Yong	Royal Borough of Windsor and Maidenhead Council
Ian Davies	Cherwell and South Northants District Councils
Adrian Hayter	Clinical Chair WAM CCG
William Tong	Clinical Chair B&A CCG
David Williams	Director of Development, East Berkshire CCGs
Ally Green	Head of Communications and Engagement, East Berkshire CCGs
Jane Fannon	Communications lead, Shaping the Future
Apologies	
Philip Lee	MP for Bracknell
Jazz Kahn	WAM Healthwatch
Val Pearce	Governor of Heatherwood and Wexham NHS Foundation Trust
Carol Brooker	Healthwatch
	Slough Borough Council

Notes

The Chair welcomed members of the new CPF and apologised for the short notice of the first meeting.

Service changes at Heatherwood Hospital

A presentation was made by David Williams, outlining the background to the planned service changes at Heatherwood Hospital and updating on progress to date. A number of questions were asked (Appendix A), some of which still required answers which would be supplied before or at the next meeting.

Experience from Banbury Community Partnership Forum

Ian Davies outlined the background to the Community Partnership Forum set up in Banbury in response to proposed changes at the Horton Hospital. The CPF played a crucial role in improving engagement and building relationship by:

- becoming a formal means for local people and stakeholders to express their views and contribute to the process;
- the active involvement of the chairman and a small number of CPF members with the PCT's project team, meant there was real influence and input to the process of reconfiguring services to arrive a new service models. The outcome of this work was fed back to the whole CPF for endorsement;
- acting as the conduit for substantial local concern and emotion and assisting in managing this in an influential way

The effect of the CPF was to “convert emotion into influence”, develop trust and assurance, and start a real open and transparent dialogue with all stakeholders. It enabled a long term view of how health services would be organised for the benefit of patients in North Oxfordshire. For a CPF to be effective it needed to include all the appropriate people and a strong and objective chair. Members of the public were able to attend meetings and ask questions. Effective communications carried out jointly with provider organisations was one of the key elements in the success of the Banbury CPF.

The Community Partnership Forum in East Berkshire – next steps

A discussion took place in which it was agreed that the CPF should invite the Medical Director of Heather wood and Wexham NHS FT to address specific questions around referrals and consultants' views of the changes. All three borough councils, all three CCGs, all three Healthwatch groups in East Berkshire, and the Health Advisory Group should be represented on the forum. Invitations to the next meeting would be extended to all these organisations.

It was agreed that meeting should initially be held monthly, with frequency to be reviewed over time. Deputies would be sent if members were unable to attend. It was agreed that the question of the Judicial Review referral by RBWM would not be discussed at any meetings.

The date of the next meeting was to be arranged, ideally not during working hours. It would be circulated well in advance this time.

Answers to questions raised would be an agenda item, as would the results of the travel survey in the Minor Injuries Unit which was being carried out in early July. The possibility of holding the next meeting at Brants Bridge would be explored.

Appendix A

Questions and answers from the first meeting of the CPF

Why do the CCGs think attendance at the Urgent Care Centre (UCC) in Bracknell will increase to 29,000?

The increased attendance is based on a planning assumption. We are planning a comprehensive ...communications strategy around urgent care to guide patients to the right place.

Have you looked at minor injuries units and urgent care centres elsewhere?

We have and are willing to share the data we have collected. We are working with patients to ensure the services at the UCC meet their needs and are appropriate for the local community. We are planning special sessions for children and young families.

What happens if the Royal Berkshire Hospital pulls the plug on Brants Bridge?

We are negotiating a robust lease which mirrors the provider contract for three years, which is the maximum period allowed for NHS contracts, negotiations are well advanced.

How many Ascot stroke patients are taken to Frimley Park and Wexham?

The full figures for all Ascot stroke patients from June 2012 to June 2013 are:

- | | |
|--|----|
| • Ashford and St Peter's Hospitals | 7 |
| • Buckinghamshire Healthcare NHS Trust | 1 |
| • Frimley Park Hospital | 19 |
| • Heatherwood and Wexham Park | 11 |
| • Royal Berkshire Hospital | 5 |
| • Unknown | 1 |

When will the midwifery led maternity unit open at Frimley Park?

Frimley Park is still not certain of dates as the opening depends on the progress of building work elsewhere in the hospital. Currently they are estimating that they will start work on the midwife led unit late in Oct/early Nov and it will take up to six months. So they are looking probably at April/May 2014 for completion. They are keen to emphasise that this may slip.

Will ante and post natal care still be provided at Heatherwood?

There will still be outpatient services at Heatherwood, mostly surgical as current plans are for the site to become dedicated to planned surgery. The exact specification is still in the planning stage.

Are all GPs members of the new CCGs?

All practices are and we will supply details of all the practice leads with the minutes of the meeting on 1 August.

How will the merger between Heatherwood and Wexham and Frimley Park affect future plans?

Plans have still to be finalised and it will be the Trust which makes the final decision once the merger has taken place.

What will happen to the 35,000 appointments that currently take place at Heatherwood?



Many of the people who have those appointments travel some distance for them, ideally they would be seen closer to where they live in health centres and surgeries.

Local people are worried that Heatherwood will become a private hospital.

All plans for Heatherwood are for it to remain an NHS hospital treating NHS patients, this is key to the proposed merger with Frimley Park.