

Joint Commissioning Committee

Date of Meeting	10.01.17	Paper Number	Paper 9
Title		General Practice Forward View	
Sponsoring Director (name and job title)		Debra Elliott, Director of Commissioning, NHS England	
Sponsoring Clinical / Lay Lead (name and job title)			
Author(s)		Debra Elliott, Director of Commissioning, NHS England	
Purpose		This paper acts to serve as an update to the Joint commissioning committee for General Medical Service on the progress made on the GP Forward View including the Community Pharmacy programme	
The Joint Commissioning Committee is required to (please tick)			
Approve	<input type="checkbox"/>	Receive	<input checked="" type="checkbox"/> Discuss
Risk and Assurance <i>(outline the key risks / where to find mitigation plan in the attached paper and any assurances obtained)</i>		Update paper, linked to CCG operational plans	
Legal implications/regulatory requirements		Update paper, linked to CCG operational plans	
Public Sector Equality Duty		Update paper, linked to CCG operational plans	
Links to the NHS Constitution (relevant patient/staff rights)		Update paper, linked to CCG operational plans	
Strategic Fit		Update paper, linked to CCG operational plans	
Commercial and Financial Implications <i>(Identify how the proposal impacts on existing contract arrangements and have these been incorporated?)</i> <i>Include date Deputy CFO has signed off the affordability and has this been incorporated within the financial plan. Include details of funding source(s)</i>		Update paper, linked to CCG operational plans	

<p>Quality Focus <i>(Identify how this proposal impacts on the quality of services received by patients and/or the achievement of key performance targets</i></p> <p><i>Include date the Director of Nursing has signed off the quality implications)</i></p>	<p>Update paper, linked to CCG operational plans</p>
<p>Clinical Engagement <i>Outline the clinical engagement that has been undertaken</i></p>	<p>Update paper, linked to CCG operational plans</p>
<p>Consultation, public engagement & partnership working implications/impact</p>	<p>Update paper, linked to CCG operational plans</p>
<p>NHS Outcomes <i>Please indicate (highlight) which Domain this paper sits within by highlighting or ticking below: Please note there may be more than one Domain.</i></p>	<p>Domain 1 Preventing people from dying prematurely;</p> <p>Domain 2 Enhancing quality of life for people with long-term conditions;</p> <p>Domain 3 Helping people to recover from episodes of ill health or following injury;</p> <p>Domain 4 Ensuring that people have a positive experience of care; and</p> <p>Domain 5 Treating and caring for people in a safe environment; and protecting them from avoidable harm.</p>
<p><u>Executive Summary</u> <i>(summary of the paper and sign-posting the reader to the key sections within the report / paper)</i></p> <p>This paper acts to serve as an update to the Joint commissioning committee for General Medical Service on the progress made on the GP Forward View (GPFV) including the Community Pharmacy programme</p>	

Joint Commissioning Primary Medical Services Committee



Report to the Joint Primary Care Co-Commissioning Committee January 2017

Prepared by: Nicky Wadely, Programme Manager Co-commissioning, NHS England

Lead Director: Debra Elliott, Director of Commissioning NHS England (South Central)

Classification: OFFICIAL

The National Health Service Commissioning Board was established on 1 October 2012 as an executive non-departmental public body. Since 1 April 2013, the National Health Service Commissioning Board has used the name NHS England for operational purposes.

General Practice Forward View

This paper acts to serve as an update to the Joint commissioning committee for General Medical Service on the progress made on the GP Forward View (GPFV) including the Community Pharmacy programme

1. GP Forward View

- The General Practice part of the NHS England <https://www.england.nhs.uk/gp/> website went live on 7 December. Everything related to GP is now drawn into one space rather than being spread across the whole website. For ease of use this has been set out done under the chapters of the GPFV
- GPFV – slide decks have been created for NHS England and CCG staff to use internally and externally when talking about this and as a source of information will also be added to intranet very shortly. As more announcements are made and progress delivered this deck will be updated so is always current.
- A video is also being produced around GPFV – An update will be shared with CCG colleagues when available
- Additional work will now take place to update and ensure useful material is on the intranet section for primary care now the space is there.

2. Community Pharmacy

- A communication strategy and plan is being prepared nationally and will link with South Central to get operational insight as plans are formed.
- The overall plan/aim is that pharmacists become integrated into the whole of the care pathways as opposed to simply dispensing. An announcement about the role of pharmacists in the future is due and will cover the wider role of pharmacists in their role of delivering the FYFV and maybe having a wider role than previously.
- Phase 2 of the pilots will bring up to 1500 community pharmacists into primary care. An announcement was made before Christmas and the website <https://www.england.nhs.uk/gp/gpfv/workforce/cp-gp/> details timelines and the application process. Sir Bruce Keogh is keen to emphasise that this is great news for pharmacists who may be able to take a greater role in patient health/support in a variety of settings rather than a more narrow dispensing role.

3. GPs returning to practice and induction and refresher scheme

- A communications plan is being developed to support this and the wider recruitment work. Refreshed videos are on the website and next week a feature will appear with the National Director in the Guardian highlighting the scheme.

- A more targeted approach is planned for the new year working with specific organisations and communication channels

4. Improving access scheme

- Draft communications plan in place re scheme next steps (wave 2) – NHS England Team will share as available
- Practical guides will also be developed for GP practices who have no communications support to communicate the improved access to patients – these will be shared with primary care colleagues for feedback/comment

5. The General Practice appointment utilisation tool

- A tool to provide a national picture of appointments, utilisation and operational issues and up to date data is being developed and will be shared with CCG colleagues
- A major engagement piece will be run nationally.

6. Patient services

- This is a contractual commitment as opposed to a requirement and CCGs with NHS England are working with practices to implement on line patient services across country
- There is a national target of 10% for each practice. The position nationally shows overall achievement of 18%. Coverage is variable with some areas demonstrating a high uptake and some at zero – work is underway to create a more even uptake.
- Work being done to help GPs and promotional materials are available for GPs/CCGs through NHS England website
- Further guides and resources are planned to help practices understand the benefits and set up the practice processes in their practice
- There will be some more events as practices found them very useful
- There is some funding for promotion work and pilots are underway – a digital pilot after Christmas and an integrated pilot are being run on a regional basis to test channels for effectiveness in this work – this comes on the back of feedback that patients are keen (and practices) but don't have the information they need.