

NHS Acronyms		
Abbreviation	Full Term	Definition
A&E	Accident and Emergency	An A&E department (also known as emergency department or casualty) deals with genuine life-threatening emergencies
ACG	Adjusted Clinical Groups	Risk stratification tool
AHP	Allied Health Professionals	The Allied Health Professionals include everything from podiatrist, dietitian, and music therapist, to physiotherapist, diagnostic radiographer, therapeutic radiographer, and speech and language therapist.
APMS	Alternative Provider Medical Services	A contracting route available to make provision for primary medical services to patients.
AQP	Any Qualified Provider	Is a means of commissioning certain NHS services, with the intention of increasing patient choice.
B&A	Bracknell and Ascot	Towns in East Berkshire
BCF	Better Care Fund	Announced by the Government in June 2013. The programme created a local single pooled budget to incentivise the NHS and Local Authorities to work more closely together around people, placing their well-being as the focus of health and care services.
BME	Black and Minority Ethnic	
BMA	British Medical Association	Is the professional association and registered trade union for doctors
BPPC	Better Payment Practice Code	The Better Payment Practice Code requires all NHS Organisations to achieve a public sector payment standard for valid invoices to be paid within 30 days of their receipt or the receipt of the goods

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		or services – the target for this is 95%
BHFT	Berkshire Healthcare NHS Foundation Trust	Provides specialist mental health and community health services to a population of around 900,000 within Berkshire. Operating from more than 100 sites across the county including their community hospitals, Prospect Park Hospital, clinics and GP Practices. Also providing health care and therapy to people in their own homes.
CAMHS	Child and Adolescent Mental Health Services	BHFT run mental health service to assess and treat mental health problems in children and young people up to the age of 18
CCG	Clinical Commissioning Group	Are responsible for planning and funding local health services and are made up of doctors, nurses and other NHS Staff. Every GP practice is a member of a CCG.
CHD	Coronary Heart Disease	Is when your coronary arteries (the arteries that supply your heart muscle with oxygen-rich blood) become narrowed by a gradual build-up of fatty material within their walls. This condition is called atherosclerosis and the fatty material is called atheroma.
CIP	Cost Improvement Plan	Is the identification of schemes to increase efficiency / or reduce expenditure.
COPD	Chronic Obstructive Pulmonary Disease	A lung disease characterized by chronic obstruction of lung airflow that interferes with normal breathing and is not fully reversible. The more familiar terms 'chronic bronchitis' and 'emphysema' are no longer used, but are now included within the COPD diagnosis.

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CQC	Care Quality Commission	It is the independent regulator of health and adult social care services across England. Their responsibilities include registration, review and inspection of services and their primary aim is to ensure that quality and safety are met on behalf of patients.
CQRS	Calculating Quality Reporting Service	CQRS calculates achievement and payments on the quality services delivered by general practices such as the Quality and Outcomes Framework (QOF), nationally commissioned enhanced services and services commissioned locally by general practices that go beyond the scope of the GP contract.
CIC	Committees in Common	
CQUIN	Commission for Quality and Innovation	The system was introduced in 2009 to make a proportion of healthcare providers' income conditional on demonstrating improvements in quality and innovation in specified areas of patient care.
CSU	Commissioning Support Unit	Provide a wide range of commissioning support services that enable clinical commissioners to focus their clinical expertise and leadership in securing the best outcomes for patients and driving up quality of NHS patient services.
DOH	Department of Health	The Ministerial Department of the United Kingdom Government responsible for government policy on health and adult social care matters in England
EIA	Equality Impact Assessment	A process designed to ensure that a policy, project or scheme does not discriminate against any disadvantaged or vulnerable people.

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EMT	Executive Management Team	
FFT	Friends and Family Test	A national programme which asks patients whether they would recommend for example hospital wards maternity and A&E to their friends and family if they needed similar care or treatment
FOI	Freedom of Information	The Freedom of Information Act 2000 provides a right of access to a wide range of information held by public authorities, including the NHS. The purpose is to promote greater openness and accountability.
FPHFT	Frimley Park Hospital NHS Foundation Trust	Is a major trust providing NHS hospital services for around 900,000 people across Berkshire, Hampshire, Surrey and south Buckinghamshire.
FT	Foundation Trust	Foundation trusts are a different type of NHS organisation with a stronger local influence. Foundation trust hospitals are still part of the NHS and will continue to treat patients according to NHS principles of free healthcare according to need, not the ability to pay.
FTE	Full Time Equivalent	The hours worked by one employee on a full-time basis. Sometimes called whole time equivalent. (WTE)
FYF	Financial Year Forecast	
GMC	General Medical Council	An independent organisation that helps to protect patients and improve medical education and practice across the UK by setting standards for students and doctors..
GMS	General Medical Services	Is the contract between general practices and NHS England for

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		delivering primary care services to local communities.
GP	General Practitioner	The general practitioner is a specialist trained to work in the front line of a healthcare system and to take the initial steps to provide care for any health problem(s) that patients may have. The general practitioner takes care of individuals in a society, irrespective of the patient's type of disease or other personal and social characteristics, and organises the resources available in the healthcare system to the best advantage of the patients. The general practitioner engages with autonomous individuals across the fields of prevention, diagnosis, cure, care, and palliation, using and integrating the sciences of biomedicine, medical psychology, and medical sociology
HEE	Health Education England	Support the delivery of excellent healthcare and health improvement to the patients and public of England by ensuring that the workforce of today and tomorrow has the right numbers, skills, values and behaviours, at the right time and in the right place.
HSCIC	Health & Social Care Information Centre	The trusted national provider of high-quality information, data and IT systems for health and social care.
HWBB	Health and Wellbeing Board	Are a forum where key leaders from the health and care system

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		work together to improve the health and wellbeing of their local population and reduce health inequalities.
HWBS	Health and Wellbeing Strategy	Developed by the Health and Wellbeing Board, includes locally-determined priorities to improve services and support local people to live healthy lives.
IFR	Individual Funding Requests	Can be made by your clinician (doctor or other health professional) if they believe that a particular treatment or service that is not routinely offered by the NHS is the best treatment for you, given your individual clinical circumstances.
IG	Information Governance	The legal framework governing the use of personal confidential data in health care..
IP&C	Infection Prevention and Control	Aim to ensure the protection of those who might be vulnerable to acquiring an infection both in the general community and while receiving care due to health problems, in a range of settings. The basic principle of infection prevention and control is hygiene.
JOG	Joint Operations Group	
JCC	Joint Commissioning Committee	
JQC	Joint Quality Committee	
JSNA	Joint Strategic Needs Assessment	Assessments of the current and future health and social care needs of the local community.
KPIs	Key Performance Indicators	A type of performance measure which helps an organisation to define and measure their progress.

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LA	Local Authority	An organisation that is officially responsible for all the public services and facilities in a particular area.
LCFS	Local Counter Fraud Specialist	An individual trained in each NHS body, to find the truth or otherwise of any suspicion which arises.
LCS	Local Commissioned Services	Schemes agreed by CCG's in response to local needs and priorities, sometimes adopting national service specifications.
LTC	Long Term Conditions	Conditions for which there is currently no cure, and which are managed with drugs and other treatment, i.e. diabetes, chronic obstructive pulmonary disease, arthritis and hypertension.
MIU	Minor Injury Unit	Minor Injuries Unit: a somewhat misleading name because a minor injuries unit can treat the results of most accidents and emergencies.
NICE	National Institute for Health and Care Excellence	Provides national guidance and advice to improve health and social care. It develops guidance, standards and information on high quality health and social care. It also advises on ways to promote healthy living and prevent ill health
OLT	Operational Leadership Team	
OFS	Office for National Statistics	The UK's largest independent producer of official statistics and the recognised national statistical institute of the UK.
PCC	Primary Care Centre	Usually where GP out of hours services see their patients in a clinic setting.
PCJOG	Primary Care Joint Operations Group	

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PCTF	Primary Care Transformation Fund	A multi-year £1billion investment programme to help general practice make improvements, including in premises and technology.
PH	Public Health	Is about helping people to stay healthy, and protecting them from threats to their health. The government wants everyone to be able to make healthier choices, regardless of their circumstances, and to minimise the risk and impact of illness
PMCF	Prime Minister’s Challenge Fund	Funds that were available to support improving access to GP services for patients. CCGs had to apply for this funding, with successful bids allocated a proportion of funds. Now called primary care access fund. (PCAF)
PMO	Project Management Office	
PMS	Personal Medical Services	A locally-agreed alternative to General Medical Service (GMS) for providers of general practice.
PPE	Public and Patient Engagement	Engagement, by the people who use and care about NHS services, enables us to understand and respond to their needs; including those people who have the poorest health. This helps us to improve access to services and reduce differences in health in different communities. It helps us to see things through other people’s eyes and to be innovative, leading to better use of taxpayers’ money.
PPG	Public and Patient Group	The CCGs supports and encourages patients to get involved with the way their healthcare is planned by creating and joining Patient Participation Groups which are based in each Medical Practice.

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		This is another term for GP Patient group.
PPI	Patient and Public Involvement	Involvement, by the people who use and care about NHS services, enables us to understand and respond to their needs; including those people who have the poorest health. This helps us to improve access to services and reduce differences in health in different communities. It helps us to see things through other people's eyes and to be innovative, leading to better use of taxpayers' money.
QIA	Quality Impact Assessment	Process was introduced to ensure that decision making around cost improvements and service changes were considered formally against the impact on quality and safety/ patient experience
QIPP	Quality, Innovation, Productivity and Prevention	A large-scale programme developed by the Department of Health to drive forward quality improvements in NHS care, at the same time as making up to £20 billion of efficiency savings by 2014/15.
QOF	Quality and Outcomes Framework	Is part of the General Medical Services (GMS) contract for general practices and was introduced on 1 April 2004.
RBH	Royal Berkshire Hospital (Royal Berkshire NHS Foundation Trust)	Is a major trust providing a full range of services and is the region's specialist centre for cancer, eye and renal (kidney) care serving over one million people across Berkshire and south Oxfordshire. While the main site is the Royal Berkshire Hospital in Reading, in 2011 the Trust opened a major new cancer and renal centre at the Royal Berkshire Bracknell Clinic in Bracknell.
RBWM	Royal Borough of Windsor and Maidenhead	

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RCGP	Royal College of General Practitioners	A professional membership body for family doctors in the UK and overseas. We are committed to improving patient care, clinical standards and GP training.
SCAS	South Central Ambulance Trust	Is part of the NHS, and serves the counties of Berkshire, Buckinghamshire, Hampshire and Oxfordshire. This area covers approximately 3,554 sq miles with a residential population of over four million.
SCW CSU	South, Central and West Commissioning Support Unit	NHS South Central and West CSU (as from 1st April 2015)
SI	Serious Incident	Very serious incidents that are investigated either internally or externally and reported nationally.
SRO	Senior Responsible Officer	
TOR	Terms of Reference	Describe the purpose and structure of a project, committee, meeting, negotiation, or any similar collections of people who have agreed to work together to accomplish a shared goal.
TV	Thames Valley	
UA	Unitary Authority	A type of local authority that has a single tier and is responsible for all local government functions within its area or performs additional functions which elsewhere in the relevant country are usually performed by national government or a higher level of sub-national government.
UCC	Urgent Care Centre	A nurse led unit, supported by GPs

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WAM	Windsor, Ascot and Maidenhead	
WTE	Whole Time Equivalent	The hours worked by one employee on a full-time basis. Sometimes called Full time equivalent FTE
YTD	Year to Date	Is the period beginning 1 st April of the current year up until today's date