

Operational Planning for 2016/17 -17/18

Bracknell and Ascot Clinical Commissioning Group
Slough Clinical Commissioning Group
Windsor, Ascot and Maidenhead Clinical Commissioning Group
Thinking Locally, Working Together

Why Plan



Why do we need one?

- To make sure that everything we do is in line with NHS and our local strategy
- To be transparent with local people, member practices and other stakeholders about our priorities
- To set out how we will deliver the NHS Constitution and other important ambitions e.g. dementia screening

This year it will be a two year plan as we know how much money we will have over this period.

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The context for the Operational Plan

- There is increasing demand for health services and a challenging financial picture for the NHS and social care
- We are working more collaboratively across the health and care system, with providers and Unitary Authorities
- There is an increasing role for CCGs in commissioning specialist services and primary care services
- The NHS Five Year Forward View has clear expectations of the NHS and five year plans have been developed across our system (Sustainability and Transformation Plans).

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How do we go about developing the Operational Plan?

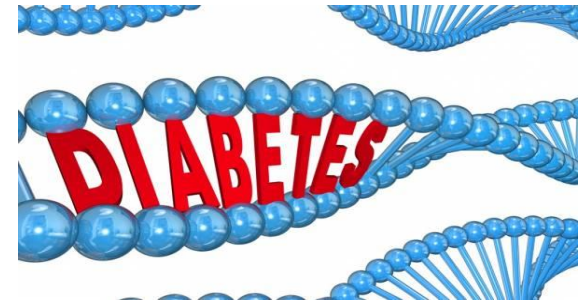
We look at:

- What our populations need
- What we are required to do under the NHS Mandate
- Where there is variation between us and CCGs with similar populations
 - Is this variation good or bad?
 - Can we make improvements?
- Work with patients and our clinical colleagues to understand what needs to be improved and how
- Address the areas where we have feedback that services are not working as well as they should
- Prioritise a relatively small number of areas that will have a big impact and
 - Develop work programmes to address these priorities
 - Involve patients in designing what improved services should look like

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Example from the 2016/17 plan



- We found that there was variation in how diabetic care was provided and that there were different ways of delivering this care which would provide a more joined up service for patients
- We brought together clinicians from general practice, the community and hospitals with patients to describe what the issues were
- We agreed that we would focus on three main areas – foot care, ensuring patients had all the regular checks they needed in general practice and delivering a joined up service between the hospital, community and general practice teams.
- Patients and Diabetes UK were involved in designing the new services and we are close to getting the new services in place.
- Once these have been implemented we can move onto another priority area

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Examples of areas for the 2017/18 – 2018/19 Operational Plan

- Neurology services
- Cardio-vascular disease prevention
- Diagnostic testing
- Cancer services
- End of life care service
- Personal health budgets
- Mental health services
- Seven day services for people with urgent care
- Improving care for people with a learning disability

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