

Briefing from Governing Body meeting, 17th January 2017

This briefing is intended to give a summary of the key areas of discussion and decisions at the meeting of the Governing Body of Slough Commissioning Group and is intended for circulation. The minutes will provide the official record of the meeting.

Accountable Officer Report

Highlights for this month include:

- The end of 2016 has been busy. The Sustainability & Transformation Plan (STP) was submitted in October and the CCG Operating Plan and main contracts for 2017-19 were signed in December. This is an immense achievement and the final submission of the Operating Plan will come to the February GB meeting.
- The CCG is bidding (with partners) for additional funding for service development projects around mental health, diabetes, learning disabilities and cancer. We are putting every effort to maximize resources for our population.
- The 360 stakeholder survey has been sent out directly from Ipsos Mori. The survey reflects relationships with member practices and stakeholders, and we would like as many responses as possible.
- A governance review is taking place to assess how we are working together in the light of the changes made in early 2016. It will also consider the governance implications of STP-wide working. Online questionnaires were shared with CCG staff, Members and Governing Bodies.
- Re stroke reconfiguration, as agreed, all patients in the patch will be sent to a local Hyper Acute Stroke Unit (HASU). Patients will go to their nearest HASU, which for Slough patients will be Wycombe General Hospital or Ashford and St Peters.
- The acute trust did a successful spring to green event. The local position as of the 17th January was red, but there was improved patient flow. The past two weekends have had regular weekend escalation calls (commissioners and providers) to support the system. Over the festive season there was an increase in local demand at A&E.
- The co-design phase of 111 is underway with South Central Ambulance Service as the provider. The new service will have transformational elements including enhanced clinical triage and social prescribing. Go live date is autumn 2017.

Quality Update

- A working group has been established to iron out problems around e-referrals. Letters have been written by Frimley Health to patients who have affected by this.
- There are issues around paramedic recruitment and this is a key priority for the Local Workforce Action Board. The Ambulance Trust has a number of strategies to deal with this.
- Lots of work is going on to support dementia in the area – this includes training sessions for GPs to increase dementia diagnosis rates. Dementia isn't always recognised by families and carers as an illness – people may think it is a natural part of aging. But this is not acceptable anymore. They need to see their GP. Help is available to slow down the disease process and adds to quality of life.
- A question was raised by a member of the public about appointment cancellation letters from the acute trust, and how helpful it would be if these could be more explanatory. This will be picked up.

Sustainability & Transformation Plan Update

- The full plan, submitted in October was approved at the Joint Governing Body meeting. The full plan and a plain English FAQ document is available [here](#).
- East Berkshire CCGs are leading the workstream on “integrated decision making hubs”. This builds on the [New Vision of Care work](#) supporting coordinated care and telling your story once.

- The STP will mean more access to General Practice, and multidisciplinary teams all working in a more connected way.
- Social prescribing is a key priority and being piloted at Farnham Rd Surgery. Slough BC and Slough CVS are sponsoring this. Everything is being measured and the launch session has been filmed for the GPs: Behind Closed Doors programme and will air in the next few weeks.

Future Plans for Closer working with LAs and Integration

- Our population expect the NHS and local authority to work closely and we are delivering it. We are looking at early quick wins and building on existing excellent work e.g having a joint post for integrated care across all three local authorities and CCGs, to have a leadership and oversight role.
- Other quick wins include direct payments and personal health budgets, which is being led by Bracknell Forest Council, and in mental health, we are working together and engaging with the voluntary sector to maximize our reach.
- All partners are committed to working together and have the mandate to do so. Successful joint working can improve and streamline services for residents and enable them, to be less dependent on the system. The New Vision of Care work underpins this.
- The LAs and CCGs are looking at some shared functions and projects, and how we plan things better together. We are already at each other's Boards, but are there ways we can achieve further economies of scale to improve service delivery. Governance arrangements need to be clarified

Communications and Engagement

Highlights for this month include:

- The Slough Patient representative Group (PRG) Forum is a very successful group, but more support is needed for PPG groups within practices.
- A health flyer will be issued with the Council Tax letter from Slough Borough Council to all residents with information on health and social care integration, the STP and details of health screening etc.
- The STP was launched at the October Community Partnership Forum (CPF). As STP lead, Sir Andrew Morris presented the plan, and was part of the health and social care panel who took questions from the public. Over 50 people attended. All the engagement done to date for the STP was featured across the room. The presentation made is here.
- The CPF meeting is now on Wednesday evenings, every second month to facilitate local authority and councillor engagement. Meeting dates and venues are here.
- A Choose Well campaign has been underway to publicise key messages when the system is under pressure. Patients are signposted to call 111, local urgent care and walk in centres, and local pharmacies, with details of all opening hours.
- We now have a Facebook page - [East Berkshire CCGs](#).
- We are now trialling live streaming of public meetings.

Finance and performance

- We are still on track to deliver against our budget allocation for the end of the financial year, but as at Month 9 (December) the position for the CCG has got significantly tighter and we have utilised all our remaining reserves and contingencies.
- In the 2017-19 Operating Plan is probably the most challenging since the CCG was formed: Our modest funding allocation increases are more than offset by inflation and population growth. In addition we have used non-recurrent measures to balance the budget in 2016-17, and these are therefore not available to us next year.

All papers discussed at the meeting are available on the CCG website. Click [here](#) to read.