

	Measures in Technical Definition	Indicator & Description	Frequency	Threshold	Provider / CCG	2013/14 Outturn	2014/15 Outturn	Jan-15	Feb-15	Mar-15	Sparkline	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Year to Date Sum or Median Average		
Quality & Local Premiums																										
Quality & Local Premiums	QP1	Urgent & Emergency Care	Achieving a reduction in avoidable emergency admissions.	Quarterly	15.00%	B&A CCG		1,583	395.8				439													
	QP3	Urgent & Emergency Care	An increase in level of discharges at weekend and bank holidays*	Quarterly	15.00%	B&A CCG		20.11%																		
	QP6	Mental Health Measure	Reduction in the number of people with severe mental illness who are smokers	Quarterly	15.00%	B&A CCG																				
	QP7	Mental Health Measure	Increase in the proportion of adults with secondary mental health conditions who are in paid employment.	Quarterly	15.00%	B&A CCG		21.30%																		
	L1	C3.13 Hip fracture: multifactorial risk assessment		Quarterly	10.00%	B&A CCG																				
	L2	C2.3 People with COPD and Medical Research Council (MRC) Dyspnoea Scale ≥ 3 referred to a pulmonary rehabilitation programme.		Quarterly	10.00%	B&A CCG	98.01% (2013/14)																			
	QP1	Urgent and Emergency Care	Reducing NHS-responsible delayed transfer of care	Quarterly	30.00%	Slough CCG																				
	QP2	Mental Health Measure	Increase in the proportion of adults with secondary mental health conditions who are in paid employment.	Quarterly	30.00%	Slough CCG		9.40%																		
	L1	C2.4 People with diabetes who have received all nine care process.		Quarterly	10.00%	Slough CCG	76.37% (2012/2013)																			
	L2	C2.13 Estimated diagnosis for people with dementia		Quarterly	10.00%	Slough CCG	-	58.69%																		
	QP2	Urgent and Emergency Care	Reducing NHS-responsible delayed transfer of care	Quarterly	30.00%	WAM CCG																				
	QP7	Mental Health Measure	Increase in the proportion of adults with secondary mental health conditions who are in paid employment.	Quarterly	30.00%	WAM CCG		13.80%																		
	L1	Increase in the number of newly identified carers (as described under the terms of the 2015 Care Act) who are flagged on the GP registers in WAMCCG		Quarterly	10%	WAM CCG																				
	L2	%Percentage of diabetic patients with all eight process recorded		Quarterly	10%	WAM CCG	61.41% (2012/13)																			
Outcome Measures																										
Ambition Outcome Measures (from 2014/15)	E.A.1	Rate per 100,000 of potential years of life lost (PYLL) prematurely from causes considered amenable to healthcare - a rate generated by number of amenable deaths divided by the population of the area: [adults, children and young people]	Annual	1,431	B&A CCG	1,718																				
				2,198	Slough CCG	2,592																				
				1,588	WAM CCG	1,789																				
	E.A.2	Improving the health-related quality of life for people with long-term conditions?	Bi-Annual	78.00%	B&A CCG	51.58%	59.59%	64.37%																		
				72.60%	Slough CCG	50.05%	57.03%	57.40%																		
				77.70%	WAM CCG	49.39%	61.21%	64.30%																		
	E.A.4	Composite avoidable emergency admissions -Reducing the amount of time people spend avoidably in hospital through better and more integrated care in the community outside of hospital (QP)	Quarterly	1,628	B&A CCG		1583 (Plan)	395.8						407		407								407		
							2130 (Actual)	512						439												
				2,464	Slough CCG		2216 (Plan)	554						616		616								616		
							3723 (Actual)	910						765												
				1,632	WAM CCG		1560 (Plan)	390						408		408								408		
							2785 (Actual)	738						606												
	E.A.5	Increasing the proportion of people having a positive experience of hospital care	Annual	110	B&A CCG																					
				159.7	Slough CCG																					
			159.7	WAM CCG																						
E.A.7	The proportion of people reporting poor experience of General Practice and Out-of-Hours Services	Annual	8.27%	B&A CCG		7.05%																				
			14.34%	Slough CCG		12.23%																				
			9.37%	WAM CCG		8.08%																				
E.A.8	Hospital deaths attributable to problems in care		TBC																							
E.A.10	One Year Survival from all Cancers	Annual		B&A CCG	67.22 (2011)																					
				Slough CCG	65.59 (2011)																					
				WAM CCG	66.7 (2011)																					
	Average monthly emergency admissions due to falls		1.0%	B&A CCG																						
	Percentage of diabetic patients with all eight process recorded		80.0%	Slough CCG																						
	Average monthly emergency admissions due to falls		0.9%	WAM CCG																						

Measures in Technical Definition	Indicator & Description	Frequency	Threshold	Provider / CCG	2013/14 Outturn	2014/15 Outturn	Jan-15	Feb-15	Mar-15	Sparkline	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Year to Date Sum or Median Average						
Infection Control																													
E.A.S.4	MRSA	Number of MRSA Bacteraemia	Monthly	0	RBFT	0	1	0	0	0		0	1	0	0									1					
				0	FPH	4	2	0	1	0		0	-	0	0											0			
				0	HWPB	1	0	0	0	0		0	0	0	0	0												0	
				0	ASPHFT	2	1	0	1	0		0	0	0	0	0												0	
				0	BHFT	0	0	0	0	0		0	0	0	0	0												0	
				0	B&A CCG	0	2	0	0	0		0	0	0	0	0												0	
				0	Slough CCG	2	1	0	0	0		0	0	0	0	0												0	
E.A.S.5	CDIFF	Number of Clostridium Difficile	Monthly	27	RBFT	40	29	2	0	3		3	3	3	1									10					
				11	FPH	15	10	0	0	1		0	-	1	1											2			
				20	HWPB	31	26	3	2	1		3	1	2	5													11	
				17	ASPHFT	10	19	2	1	1		1	3	0	1													5	
				2	BHFT East	0	0	0	0	0		0	0	0	0													0	
				4	BHFT West	5	0	0	0	0		0	0	0	0														0
				25	B&A CCG	28	13	0	0	1		3	0	1	2													6	
				24	Slough CCG	23	24	3	0	0		0	1	2	3														6
				22	WAM CCG	19	38	5	1	1		1	3	1	2														7
				NHS Constitution Standards																									
E.B.1	RTT Waiting Times	% of adjusted admitted pathways within 18 weeks for admitted patients whose clocks stopped during the period on an adjusted basis	Monthly	90%	B&A CCG	90.82%	89.98%	90.61%	89.51%	89.25%		89.69%	89.67%	89.98%	89.26%								89.68%						
				90%	Slough CCG	87.24%	87.61%	87.87%	86.09%	73.68%		87.80%	86.86%	85.98%	86.18%										86.52%				
				90%	WAM CCG	88.97%	89.46%	88.47%	87.15%	86.15%		85.83%	87.76%	90.08%	87.03%											87.40%			
				90%	RBFT		77.51%	64.86%	65.09%	69.66%		64.74%	60.69%	62.75%	69.88%											63.75%			
				90%	FHFT	N/A	89.74%	91.64%	91.64%	90.77%		90.86%	91.31%	88.89%	87.64%											89.88%			
		RTT adjusted admitted no. treatment functions/specialities not achieved	Monthly	0	B&A CCG	2	3	2	2	4		4	3	4	4										15				
				0	Slough CCG	6	5	5	4	6		4	4	4	6										18				
				0	WAM CCG	4	5	4	4	5		4	4	3	4											15			
				95%	B&A CCG	97.42%	96.01%	95.67%	93.17%	95.77%		95.46%	97.00%	97.03%	95.54%											96.27%			
				95%	Slough CCG	95.73%	94.40%	94.14%	91.27%	94.56%		94.40%	94.92%	95.56%	95.45%											95.19%			
E.B.2	RTT Non-admitted no. treatment functions/specialities not achieved	% of non-admitted pathways within 18 weeks for non-admitted patients whose clocks stopped during the period	Monthly	95%	WAM CCG	96.04%	94.91%	94.61%	89.77%	94.92%		95.32%	96.04%	95.48%	95.05%								95.40%						
				95%	RBFT		92.73%	93.04%	72.96%	93.15%		96.19%	98.41%	98.21%	94.64%										97.20%				
				95%	FHFT	N/A	95.95%	95.24%	95.26%	95.34%		94.90%	95.21%	95.53%	95.46%										95.34%				
				95%	ASPHFT							93.15%	97.84%	94.38%	95.89%										95.14%				
				0	B&A CCG	2	8	5	5	6		2	3	3	6										2				
		RTT Non-admitted no. treatment functions/specialities not achieved	Monthly	0	Slough CCG	8	10	6	6	9		4	9	7	9										4				
				0	WAM CCG	8	9	6	9	7		2	7	7	6										2				
				92%	B&A CCG	92.56%	93.82%	91.97%	93.68%	94.59%		94.45%	95.04%	94.05%	94.00%										94.25%				
				92%	Slough CCG	90.13%	92.17%	89.42%	90.46%	91.60%		92.52%	93.20%	93.35%	93.39%											93.28%			
				92%	WAM CCG	90.70%	92.97%	90.25%	92.29%	93.22%		93.43%	93.80%	93.11%	93.19%											93.31%			
E.B.3	RTT incomplete no. treatment functions/specialities not achieved	% of incomplete pathways within 18 weeks for patients on incomplete pathways at the end of the period	Monthly	92%	RBFT		91.30%	83.50%	90.71%	92.03%		92.56%	92.72%	90.60%	92.03%								92.30%						
				92%	FHFT	N/A	93.87%	93.05%	93.35%	93.25%		93.46%	94.47%	94.37%	93.82%										94.10%				
				92%	ASPHFT							96.62%	96.77%	95.45%	95.96%										96.29%				
				0	B&A CCG	4	5	3	3	2		0	1	4	3										8				
				0	Slough CCG	9	9	7	8	8		3	6	4	4										3				
		E.B.4	Diagnostics waits	The percentage of patients waiting 6 weeks or more for a diagnostic test (15 key diagnostic test (DM01) of less than 1%)	Monthly	> =1%	B&A CCG	2.98%	3.39%	6.66%	4.60%	2.47%		1.92%	3.77%	4.56%	3.81%								3.79%				
						> =1%	Slough CCG	1.40%	2.16%	4.25%	1.20%	1.20%		0.56%	0.77%	0.05%	0.00%									0.31%			
						> =1%	WAM CCG	1.72%	2.18%	3.79%	3.52%	1.42%		1.27%	2.02%	1.33%	0.80%										1.30%		
		E.B.5	A&E waiting time	A&E waiting time - total time spent in the A&E Department, % less than 4 hours [standard is 95% of patients seen within 4 hours]	Monthly	95%	RBFT	92.94%	94.44%	92.60%	92.12%	92.52%		95.09%	95.40%	96.79%	95.06%								95.25%				
						95%	FHFT	N/A	94.03%	90.72%	95.74%	95.11%		95.17%	95.14%	96.04%	96.63%									95.61%			
95%	ASPHFT					93.64%	89.88%	87.59%	89.34%	88.25%		89.09%	92.06%	90.58%	89.37%										89.98%				
E.B.6	2 Week Wait	Maximum two-week wait for First outpatient appointment for patients referred urgently with suspected cancer by GP	Monthly	93%	B&A CCG	95.41%	95.35%	92.76%	95.72%	94.79%		91.14%	94.58%	96.79%									94.58%						
				93%	Slough CCG	96.19%	95.17%	92.31%	95.69%	95.89%		90.78%	93.77%	97.64%										93.77%					
				93%	WAM CCG	95.87%	94.48%	94.50%	96.31%	95.13%		93.15%	96.77%	95.21%											95.21%				
				93%	RBFT	93.30%			93.4%			88.00%	91.03%	85.77%											88.00%				
				93%	HWPB	96.00%			95.1%			91.11%	95.15%	96.48%											95.15%				
				93%	FPH	95.25%			95.9%			96.11%	96.38%	No data											96.25%				
				93%	ASPHFT	96.75%			91.0%			90.90%	94.94%	96.11%											94.94%				
E.B.7	Maximum two-week wait for First outpatient appointment for patients referred urgently with breast symptoms (where cancer was not initially suspected)	Monthly	93%	B&A CCG	96.84%	97.05%	94.29%	100.00%	100.00%		90.91%	100.00%	96.15%										96.15%						
			93%	Slough CCG	95.64%	98.76%	100.00%	100.00%	100.00%		97.22%	100.00%	95.65%										97.22%						
			93%	WAM CCG	97.97%	98.80%	100.00%	100.00%	100.00%		97.92%	93.55%	98.33%											97.92%					
			93%	RBFT	93.85%			94.2%			85.31%	88.52%	70.27%											85.31%					
			93%	HWPB	97.40%			99.8%			96.15%	96.88%	97.22%											96.88%					
			93%	FPH	97.25%			96.3%			97.87%	98.33%	No data											98.10%					
93%	ASPHFT	97.40%			95.2%			95.70%	No data	93.27%											94.49%								

	Measures in Technical Definition	Indicator & Description	Frequency	Threshold	Provider / CCG	2013/14 Outturn	2014/15 Outturn	Jan-15	Feb-15	Mar-15	Sparkline	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Year to Date Sum or Median Average												
NHS Constitution Standards	E.B.8	31 Day Wait	Maximum 31-day wait for Diagnosis to first definitive treatment for all cancers	Monthly	96%	B&A CCG	98.62%	98.94%	100.00%	100.00%	100.00%		100.00%	97.37%	100.00%										100.00%											
					96%	Slough CCG	97.71%	96.68%	100.00%	100.00%	100.00%		100.00%	96.67%	100.00%													100.00%								
					96%	WAM CCG	99.02%	97.05%	100.00%	100.00%	100.00%		100.00%	100.00%	100.00%														100.00%							
					96%	RBFT	98.5%				96.6%		97.04%	98.67%	95.60%														97.04%							
					96%	HWPB	98.8%				100.0%		100.00%	98.26%	100.00%														100.00%							
					96%	FPB	98.9%				98.3%		98.92%	98.75%	No data															98.84%						
					96%	ASPHFT	99.8%				98.1%		98.00%	97.59%	No data															97.80%						
	E.B.9			Maximum 31-day wait for Subsequent treatment where that treatment is Surgery	Monthly	94%	B&A CCG	98.32%	98.56%	100.00%	100.00%	100.00%		100.00%	100.00%	100.00%											100.00%									
						94%	Slough CCG	97.44%	97.14%	100.00%	100.00%	100.00%		100.00%	100.00%	100.00%														100.00%						
						94%	WAM CCG	97.64%	97.01%	100.00%	100.00%	92.31%		100.00%	100.00%	100.00%															100.00%					
						94%	RBFT	96.7%				96.3%		100.00%	86.67%	100.00%															100.00%					
						94%	HWPB	95.9%				98.8%		100.00%	100.00%	100.00%															100.00%					
						94%	FPB	100.0%				97.6%		No data	No data	No data															#NUM!					
						94%	ASPHFT	100.0%				81.5%		100.00%	100.00%	No data															100.00%					
	E.B.10			Maximum 31-day wait for Subsequent treatment where that treatment is Anti-Cancer Drug Regimen	Monthly	98%	B&A CCG	100.00%	99.13%	91.67%	100.00%	100.00%		100.00%	100.00%	100.00%												100.00%								
						98%	Slough CCG	100.00%	100.00%	100.00%	100.00%	100.00%		100.00%	100.00%	100.00%															100.00%					
						98%	WAM CCG	100.00%	100.00%	100.00%	100.00%	100.00%		100.00%	100.00%	100.00%																100.00%				
						98%	RBFT	99.5%				99.3%		100.00%	100.00%	100.00%																100.00%				
						98%	HWPB	100.0%				100.0%		100.00%	100.00%	100.00%																100.00%				
						98%	FPB	100.0%				100.0%		No data	No data	No data																#NUM!				
						98%	ASPHFT	100.0%				100.0%		88.90%	100.00%	No data																94.45%				
	E.B.11			Maximum 31-day wait for Subsequent treatment where that treatment is a course of Radiotherapy	Monthly	94%	B&A CCG	95.63%	94.24%	93.75%	92.31%	92.31%		100.00%	100.00%	100.00%												100.00%								
						94%	Slough CCG	99.07%	95.71%	88.24%	100.00%	100.00%		100.00%	77.78%	100.00%															100.00%					
						94%	WAM CCG	96.79%	95.00%	94.74%	86.67%	100.00%		89.47%	100.00%	100.00%																100.00%				
						94%	RBFT	98.2%				100.0%		95.45%	95.56%	96.77%																95.56%				
						94%	HWPB					100.0%		No data	No data	100.00%																	#NUM!			
						94%	FPB					-		No data	No data	No data																	#NUM!			
						94%	ASPHFT	100.0%				-		No data	No data	No data																	#NUM!			
E.B.12	62 Day Wait	Maximum two month (62-day) wait from Urgent GP referral to first definitive treatment for cancer	Monthly	85%	B&A CCG	87.50%	82.59%	83.33%	94.44%	88.24%		84.00%	69.23%	86.96%												84.00%										
				85%	Slough CCG	83.13%	78.49%	85.71%	75.00%	92.86%		94.12%	92.31%	91.67%															92.31%							
				85%	WAM CCG	82.19%	80.00%	77.78%	80.95%	73.91%		91.67%	98.15%	96.00%																96.00%						
				85%	RBFT	85.9%	78.6%			73.9%		79.49%	81.76%	75.70%																	79.49%					
				85%	HWPB					86.2%		89.23%	88.98%	98.15%																	89.23%					
				85%	FPB	89.6%	87.9%			87.6%		86.87%	81.08%	73.33%																	81.08%					
				85%	ASPHFT	89.8%	78.4%			71.4%		84.60%	No data	88.68%																	86.64%					
				E.B.13			Maximum two month (62-day) wait from Referral from an NHS screening service to first definitive treatment for all cancers	Monthly	90%	B&A CCG	91.7%	90.00%	85.71%	66.67%	100.00%		100.00%	100.00%	100.00%													100.00%				
									90%	Slough CCG	91.7%	76.92%	No data	No data	100.00%		100.00%	100.00%	100.00%																100.00%	
									90%	WAM CCG	93.0%	84.78%	50.00%	100.00%	100.00%		100.00%	100.00%	100.00%																	100.00%
									90%	RBFT	91.9%				86.0%		72.73%	90.00%	91.30%																	90.00%
									90%	HWPB	93.5%				89.1%		100.00%	93.55%	100.00%																	100.00%
									90%	FPB	98.2%				84.2%		No data	100.00%	No data																	100.00%
									90%	ASPHFT	96.3%				100.0%		100.00%	No data	No data																	100.00%
E.B.14			Maximum two month (62-day) wait for First definitive treatment following a consultant's decision to upgrade the priority of the patient (all cancers) - no operational standard set	Monthly	85%	B&A CCG	100.0%	71.43%	No data	No data	No data		No data	100.00%	No data													100.00%								
					85%	Slough CCG	100.0%	100.00%	100.00%	100.00%	100.00%		100.00%	100.00%	No data																100.00%					
					85%	WAM CCG	100.0%	100.00%	No data	No data	100.00%		100.00%	No data	100.00%																	100.00%				
					85%	RBFT	100.0%				100.0%		100.00%	66.67%	No data																	83.34%				
					85%	HWPB	100.0%				100.0%		100.00%	No data	100.00%																	100.00%				
					85%	FPB	92.2%				86.4%		No data	83.33%	No data																	83.33%				
					85%	ASPHFT	100.0%				50.0%		100.00%	No data	No data																	100.00%				
E.B.15I	Ambulance Response Time	Ambulance Clinical Quality- Category A calls resulting in an emergency response arriving within 8 Minute Response Time - Red 1	Monthly data Annual Threshold	75% at TV level	SCAS	81.8%	79.2%	80.3%	80.7%	85.1%		72.6%	72.89%	69.6%	65.69%												71.1%									
					B&A CCG	82.33%	76.90%	79.31%	76.19%	80.65%		56.52%	72.00%	73.23%	69.65%															70.83%						
					Slough CCG	86.88%	83.27%	85.71%	92.00%	90.70%		83.87%	90.70%	94.16%	92.68%																91.69%					
					WAM CCG	74.61%	75.93%	73.81%	68.42%	82.50%		80.00%	77.78%	63.33%	61.90%																	70.56%				
					SCAS	79.0%	79.8%	80.1%	81.1%	80.5%		74.7%	73.22%	77.78%	56.25%																	74.0%				
					B&A CCG	79.84%	77.88%	80.41%	75.40%	77.39%		78.48%	74.07%	62.50%	40.91%																	68.29%				
					Slough CCG	82.40%	84.72%	85.11%	87.50%	79.28%		85.98%	86.04%	75.61%	63.61%																		80.80%			
					WAM CCG	72.92%	73.43%	72.52%	76.87%	74.51%		76.18%	74.49%	83.83%																						

Measures in Technical Definition	Indicator & Description	Frequency	Threshold	Provider / CCG	2013/14 Outturn	2014/15 Outturn	Jan-15	Feb-15	Mar-15	Sparkline	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Year to Date Sum or Median Average					
NHS Constitutions Supporting Measures																												
E.B.S.0	E.B.S.1	MSA	MSA Breaches (Patient Experience: Breaches of Mixed Sex Accommodation - MSA Breach rate Indicator Definition: The number of breaches of mixed-sex accommodation (MSA) sleeping accommodation per 1,000 FCEs] Minimise breaches	Monthly	0	B&A CCG	0	2	1	0	0	0	1	0	1									2				
					0	Slough CCG	0	0	0	0	0	0	0	0	0	0	0										0	
					0	WAM CCG	0	1	0	0	1		1	0	0	0												1
					0	RBFT	N/A	0	0	0	0	0	0	0	0	0	17											17
					0	FHFT	N/A	0	0	0	0	0	0	0	0	-	0	0										0
	0	ASHFT	N/A	0	0	0	0	0	42		0	2	4	3											9			
	E.B.S.2	Cancelled Operations	Percentage of patients who have operations cancelled, on or after the day of admission (including the day of surgery), for non-clinical reasons, who are not treated within 28 days of cancellation	Quarterly	0	RBFT	4.4%	5.6%	6.7%				2.0%															
					0	FHFT	0.0%	18.0%	22.4%				13.3%															
					0	ASHPFT	1.9%	4.8%	9.1%				9.5%															
	E.B.S.4i	RTT Waiting Times	The number of Referral to Treatment (RTT) pathways greater than 52 weeks for completed admitted pathways (un-adjusted)	Monthly	0	B&A CCG	5	4	0	0	1		0	0	1	0									1			
					0	Slough CCG	11	5	0	0	2		2	1	0	0											3	
					0	WAM CCG	3	9	0	0	1		0	0	0	0												0
					0	RBFT		0	0	0	0	0	0	0	0	0	0											0
					0	FHFT	N/A	6	0	0	0	0	0	0	2	1	1	0.0%										4
	0	ASHPFT			0	0	0	0	0	0	0	0	0	0.0%										0				
	E.B.S.4ii	RTT Waiting Times	The number of Referral to Treatment (RTT) pathways greater than 52 weeks for completed non-admitted pathways	Monthly	0	B&A CCG	1	14	0	0	1		0	0	0	0									0			
					0	Slough CCG	3	19	0	0	2		0	0	0	0										0		
					0	WAM CCG	2	26	0	0	0		1	0	0	2											3	
					0	RBFT		14	39	11	3		1	0	0	0											1	
					0	FHFT	N/A	2	1	0	0	0	0	0	0	0	0.0%											0
0	ASHPFT			0	0	0	0	0	0	0	0	0.0%											0					
E.B.S.4iii	RTT Waiting Times	The number of Referral to Treatment (RTT) pathways greater than 52 weeks for incomplete pathways	Monthly	0	B&A CCG	28	18	0	0	0		0	1	0	0									1				
				0	Slough CCG	51	39	0	0	3		2	0	3	1										6			
				0	WAM CCG	30	44	0	0	0		2	0	0	0										2			
				0	RBFT		3	14	3	0	0	0	0	0	0	0										0		
				0	FHFT		34	0	0	3		4	1	3	2											10		
0	ASHPFT			0	0	0	0	0	0	0	0	0											0					
E.B.S.5	Trolley Waits	No waits from decision to admit to admission (trolley waits) over 12 hours	Monthly	0	RBFT	6	0	0	0	0		0	0	0	-									0				
				0	HWPB			N/A	N/A	N/A		0	N/A	0	-										0			
				0	FHFT	0	0	0	0	0		0	0	0	-										0			
				0	ASHPFT	0	0	0	0	0		0	0	0	-										0			
E.B.S.6	Cancelled Operations	Number of Urgent operations cancelled for a second time by the trust non-clinical reasons, which have already been previously cancelled once for non-clinical reasons]	Monthly	0	RBFT	0	0	0	0	0		0	0	0	0									0				
				0	HWPB			N/A	N/A	N/A		0	0	0	0										0			
				0	FHFT	0	0	0	0	0		0	-	0	0										0			
				0	ASHPFT	0	0	1	0	0		0	0	0	0										0			
E.B.S.7i	Ambulance Handovers	Ambulance handover delays of over 30 minutes [Reductions expected in the numbers of handover delays]	Monthly	0	RBFT	277	176	11	6	25		11	11	4	4									30				
				0	HWPB	1910	1145	230	98	201		122	124	70	46										362			
				0	FHFT	4045	1667	136	162	163		159	124	133	131										547			
				0	ASHPFT	5479	2232	137	192	94		142	97	96	129										464			
E.B.S.7ii	Ambulance Handovers	Ambulance handover delays of over 1 hour [Reductions expected in the number of crew ready delays]	Monthly	0	RBFT	8	12	3	0	0		0	1	1	0									2				
				0	HWPB	441	295	78	36	76		47	37	17	3										104			
				0	FHFT	267	127	9	10	16		17	6	4	8										35			
				0	ASHPFT	386	337	13	23	7		9	9	12	9										39			
E.B.S.8i	Ambulance Handovers	Crew clear delays of over 30 minutes	Monthly	0	RBFT	437	593	53	36	54		49	43	34	12									138				
				0	HWPB	552	700	48	38	61		72	82	97	85									336				
				0	FHFT	908	1670	136	123	149		154	162	142	154									612				
				0	ASHPFT	1491	2288	146	167	193		173	205	181	196									755				
E.B.S.8ii	Ambulance Handovers	Crew clear delays of over 1 hour	Monthly	0	RBFT	23	38	4	5	6		4	4	1	5									14				
				0	HWPB	88	100	3	5	11		10	11	8	13									42				
				0	FHFT	174	119	12	10	7		7	14	10	9									40				
				0	ASHPFT	167	111	6	13	4		7	6	7	6									26				

	Measures in Technical Definition	Indicator & Description	Frequency	Threshold	Provider / CCG	2013/14 Outturn	2014/15 Outturn	Jan-15	Feb-15	Mar-15	Sparkline	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Year to Date Sum or Median Average		
Direct Commissioning - Primary Care Measures																										
Direct Commissioning	E.D.1	Medical - Patient satisfaction: Satisfaction with the quality of consultation at the GP Practice	Bi-Annual	411	B&A CCG	403 (Jul-Sep13 and Jan-Mar14)	403 (Jan-Mar14 and Jul-Sep14)																			
				398	Slough CCG	372 (Jul-Sep13 and Jan-Mar14)	372 (Jan-Mar14 and Jul-Sep14)																			
				411	WAM CCG	404 (Jul-Sep13 and Jan-Mar14)	404 (Jan-Mar14 and Jul-Sep14)																			
	E.D.2	Medical - Patient satisfaction: Satisfaction with the overall care received at the Surgery.	Annual	89.90%	B&A CCG	84.55% (Jul-Sep13 and Jan-Mar14)	83.56% (Jan-Mar14 and Jul-Sep14)																			
				83.12%	Slough CCG	71.39% (Jul-Sep13 and Jan-Mar14)	69.81% (Jan-Mar14 and Jul-Sep14)																			
				83.12%	WAM CCG	81.61% (Jul-Sep13 and Jan-Mar14)	82.82% (Jan-Mar14 and Jul-Sep14)																			
	E.D.3	Medical - Patient Satisfaction: Satisfaction with accessing Primary Care.	Bi-Annual	73.55%	B&A CCG	69.33% (Jul-Sep13 and Jan-Mar14)	72.06% (Jan-Mar14 and Jul-Sep14)																			
				70.35%	Slough CCG	56.06% (Jul-Sep13 and Jan-Mar14)	55.18% (Jan-Mar14 and Jul-Sep14)																			
				70.35%	WAM CCG	67.43% (Jul-Sep13 and Jan-Mar14)	68.53% (Jan-Mar14 and Jul-Sep14)																			
Mental Health Measures																										
Mental Health Measures	E.A.3	IAPT Access: The proportion of people with depression / anxiety (as per national public health data) that have entered psychological therapies.	Quarterly (Cumulative)	15%	B&A CCG	-	14.70%	4.10%					3.99%													
				15%	Slough CCG	-	13.45%	4.05%					3.81%													
				15%	WAM CCG	-	14.70%	4.00%					3.92%													
	E.A.S.1	Dementia Diagnosis rate: Diagnosis rate for people with dementia, expressed as a percentage of the estimated prevalence (as per the NHS England Dementia Prevalence Calculator v3, 2013)	Monthly	67%	B&A CCG	-	66.17%	58.59%	64.35%	66.17%	No data until July due to revamp of Primary Care Web Tool															
				67%	Slough CCG	-	58.69%	57.49%	58.05%	58.69%																
				67%	WAM CCG	-	56.01%	54.85%	55.01%	56.01%																
	E.A.S.2	IAPT recovery rate: The recovery rate is measured using the Patient Health Questionnaire which measures the level of depression / anxiety in a person. Recovery rate measures the proportion of people that were above the clinical cut-off before treatment but below following	Quarterly	50%	B&A CCG	-	56.90%	49.70%					54.17%													
				50%	Slough CCG	-	51.00%	50.30%					52.10%													
				50%	WAM CCG	-	53.20%	54.30%					50.90%													
	E.B.S.3	Mental Health Measure - Care Programme Approach The proportion of people under adult mental illness specialties on CPA whose were followed up within 7 days of discharge from psychiatric in-patient care during the period [Achieving at least 95% rate]	Quarterly	95%	B&A CCG	99.20%	TBC	Data being validated					100.00%													
				95%	Slough CCG	96.98%	97.41%	98.00%					100.00%													
				95%	WAM CCG	99.46%	99.52%	100.00%					100.00%													
	E.H.1_A1	The proportion of people that wait 6 weeks or less from referral to entering a course of IAPT treatment against the number of people who finish a course of treatment in the reporting period.	Quarterly	75%	B&A CCG	-	-	-					99.00%													
				75%	Slough CCG	-	-	-					96.00%													
				75%	WAM CCG	-	-	-					99.00%													
E.H.2_A2	The proportion of people that wait 18 weeks or less from referral to entering a course of IAPT treatment against the number of people who finish a course of treatment in the reporting period.	Quarterly	95%	B&A CCG	-	-	-					100.00%														
			95%	Slough CCG	-	-	-					100.00%														
			95%	WAM CCG	-	-	-					100.00%														
E.H.4	Early Intervention in psychosis - More than 50% of people experiencing a first episode of psychosis will be treated with a NICE approved care package within two weeks of referral.	Annual Threshold	50% by end Q4	B&A CCG	-	-	-																			
				Slough CCG	-	-	-																			
				WAM CCG	-	-	-																			

	Measures in Technical Definition	Indicator & Description	Frequency	Threshold	Provider / CCG	2013/14 Outturn	2014/15 Outturn	Jan-15	Feb-15	Mar-15	Sparkline	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Year to Date Sum or Median Average								
NHS Outcomes Framework Measures 2015/16																																
Domain 2: Enhancing quality of life for people with long term conditions		Care Programme Approach (CPAs) should have a record of the Care Coordinator who is responsible for their care	Monthly	95%	BHFT	-	100.0%	100.0%	100.0%	100.0%		100.0%	100.0%	100.0%	100.0%										100.0%							
		CPA Review % of those on CPA reviewed within 1 month of review date	Monthly	95%	BHFT	-	98.8%	99.0%	96.0%	98.6%			98.4%	98.1%	97.9%	98.8%											98.3%					
		Assessment of Risk % of all patients on CPA to have a documented risk assessment	Monthly	85% by Q2 90% by Q4	BHFT	-	90.0%	91.0%	91.0%	91.9%			91.9%	91.3%	92.2%	90.7%												91.6%				
		Crisis Contingency Plan % of all patients on CPA to have a crisis contingency plan	Monthly	90%	BHFT	-	88.5%	89.0%	91.0%	92.4%			90.5%	89.9%	88.8%	95.4%												90.2%				
3 - Helping people to recover from episodes of ill health following injury	Stroke	% pts spent 90% of time SU	Monthly	80%	RBFT	91.0%	87.4%	93.3%	86.0%	81.6%		90.2%	92.7%	83.1%	92.2%											91.2%						
					HWP	73.5%	66.0%	52.0%	40.0%	62.0%		69.0%	67.0%	47.0%	70.0%														68.0%			
					FPH	-	TBC	Awaiting SSNAP Data				Awaiting SSNAP Data																	#NUM!			
					ASP	76.0%	83.5%	86.0%	85.0%	59.0%		57.0%	83.0%	83.0%	85.0%															83.0%		
	% pts admitted to SU <4hrs	Monthly	N/A	RBFT	67.4%	81.9%	80.0%	77.0%	55.0%				-	-	-	-												#NUM!				
				HWP	63.5%	73.0%	55.0%	29.0%	74.0%		58.0%	74.0%	60.0%	73.0%																66.5%		
				FPH	-	TBC	76.7%	75.9%	-						78.0%	70.0%	70.0%	77.0%												73.5%		
				ASP	54.0%	53.1%	67.0%	59.0%	30.0%		38.0%	51.0%	56.0%	72.0%																53.5%		
				% pts receiving swallow screen within 24 hours	Monthly	95%	RBFT	99.0%	98.0%	98.0%	98.0%	96.0%				98.0%	-	-	-												98.0%	
							HWP	90.5%	89.0%	88.0%	91.0%	94.0%		72.0%	78.0%	63.0%	64.0%															68.0%
							FPH	97.0%	TBC	86.7%	86.2%	-						Awaiting SSNAP Data														#NUM!
							ASP	-	-	-	-	-																				
4 - Ensuring that people have a positive experience of care	Cancelled Operations	Provider cancellation of Elective Care operation for non-clinical reasons either before or after Patient admission	Monthly	0.5%	RBFT	0.7%	0.6%	0.9%	0.5%	0.8%		0.5%	0.4%	0.4%	1.0%												2.3%					
					HWP	1.3%	1.3%	2.5%	1.3%	1.6%		2.1%	1.1%	0.8%	0.8%														4.7%			
					FPH	0.7%	0.8%	0.8%	0.9%	0.3%		0.6%	-	-	-	-															0.6%	
					ASP	-	-	-	-	-																					#NUM!	
	Maternity	C-Section rate	Monthly	23.0%	RBFT	26.7%	29.0%	22.1%	25.9%	28.2%		30.0%	26.8%	27.8%	26.7%													27.3%				
					HWP	29.7%	23.8%	37.2%	30.3%	29.4%		30.3%	27.0%	27.0%	25.6%																27.0%	
					FPH	-	27.0%	24.1%	23.5%	28.8%		23.1%	24.0%	24.9%	26.8%																	24.5%
					ASP	26.2%	26.7%	26.6%	27.8%	27.5%		27.5%	-	-	-	-															27.5%	
		Elective C-Section rate	Monthly	No Threshold	RBFT	-	-	New indicators for 2015/16 - Q4 data currently being sourced.					6.9%	12.8%	12.2%	13.6%												12.5%				
					HWP	-	-	New indicators for 2015/16 - Q4 data currently being sourced.					16.0%	11.8%	14.5%	12.1%													13.3%			
					FPH	-	-	New indicators for 2015/16 - Q4 data currently being sourced.					11.5%	-	12.2%	14.2%															12.2%	
					ASP	-	-	New indicators for 2015/16 - Q4 data currently being sourced.					-	-	-	-															#NUM!	
	Emergency C-Section rate	Monthly	No Threshold	RBFT	-	-	New indicators for 2015/16 - Q4 data currently being sourced.					23.1%	14.1%	15.6%	13.1%													14.8%				
				HWP	-	-	New indicators for 2015/16 - Q4 data currently being sourced.					14.3%	15.2%	12.5%	13.5%														13.9%			
				FPH	-	-	New indicators for 2015/16 - Q4 data currently being sourced.					11.7%	-	12.7%	12.3%															12.3%		
				ASP	-	-	New indicators for 2015/16 - Q4 data currently being sourced.					-	-	-	-															#NUM!		
Complaints	Number of Complaints	Monthly	N/A	RBFT	-	434	30	37	42		24	26	25	27													102					
				HWP	-	573	36	41	38		39	29	31	32																131		
				FPH	-	TBC	40	25	-		36	29	29	49																	143	
				BHFT	-	255	24	19	20		15	21	20	21																	77	
5 - Treating and caring for people in a safe environment and protecting them from avoidable harm	Elimination of "Never Events" & incremental reduction of	Number of Never Events	Monthly	No Threshold	RBFT	5	4	0	0	0		0	0	0	0	0											0					
					HWP	2	1	1	0	0		0	0	0	0	0															0	
					FPH	1	1	0	1	0		0	0	0	1	1																2
					BHFT	0	0	0	0	0		0	0	0	0	0																0
	Serious Falls requiring Investigation (SIRI's)	Number of Serious Falls reported by month	Monthly	No Threshold	RBFT	22	24	3	0	1		5	2	0	0	2												9				
					HWP	6	13	4	1	1		1	1	1	1	0															4	
					FPH	17	18	1	2	2		1	0	2	1	0																4
					BHFT (MH)	5	4	0	0	1		1	0	0	0	0																1
					BHFT East	1	1	0	0	0		0	0	0	0	0																1
					BHFT West	5	6	0	0	0		2	0	1	0	0																
	Pressure Sore Gd2	Number of Grade 2 pressure ulcers	Monthly	No Threshold	HWP	-	-	New indicators for 2015/16 - Q4 data currently being sourced.					8	7	4	-												19				
					FPH	-	-	New indicators for 2015/16 - Q4 data currently being sourced.					15	7	5	-														27		
					BHFT East	-	-	New indicators for 2015/16 - Q4 data currently being sourced.					14	15	14	17															60	
					BHFT West	-	-	New indicators for 2015/16 - Q4 data currently being sourced.					27	25	15	25																92
	Pressure Sore Gd3 and 4 Serious Incidents requiring investigation SIRI's (acquired)	Number of acquired and avoidable pressure ulcers: Grades 3 & 4 reported as SIRI	Monthly	No Threshold	RBFT	23	5	1	0	0		0	0	0	2	1												3				
					HWP	5	8	1	1	1		0	0	1	0	0															1	
FPH					7	2	0	0	0		1	1	0	0	0																2	
BHFT (MH)					2	0	0	0	0		0	0	0	0	0																0	
BHFT East					29	11	0	0	1		1	0	0	0	0	1															2	
BHFT West					28	28	3	0	2		0	0	2	1	0																3	