

End of Life Care Strategy Survey - General Practitioners

Starts: 21 Feb 2018

Ends: 18 Mar 2018

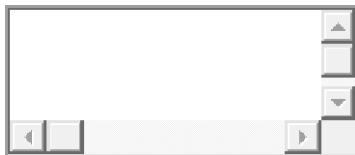
1 - East Berkshire GPs

Are you a General Practitioner practicing in East Berkshire?

- Yes
- No

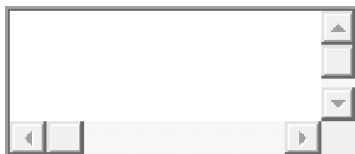
2 - End of Life Care in East Berkshire

In your experience, what works well in end of life care?



3 - End of Life Care in East Berkshire

What would 'better' end of life care look like in East Berkshire?



4 - EoL and Palliative Care Services

Thinking about the past six months, how effectively do you feel that the following services engaged and communicated with you to provide high quality care to people at the end of life?

Select the most applicable option in each row.

Grid showing question statements vs. ration options

	Highly effective	Effective	Neutral	Ineffective	Very ineffective
Community Palliative Care Team	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
District Nurses	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bracknell Intermediate Care Team	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
RBWM Short Term Support & Rehabilitation Service (STS&RS)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Slough RRR Service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Alexander Devine Children's Hospice Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Thames Hospice - Hospice Care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Thames Hospice - 24/7 telephone advice line	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Thames Hospice - 24/7 rapid response service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Thames Hospice - bereavement services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Care homes	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other practices	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other - please specify below	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please provide any additional feedback on the above services:



5 - Future services

So that we can plan future services, please suggest the types of services that you feel would most benefit your EoL patients:

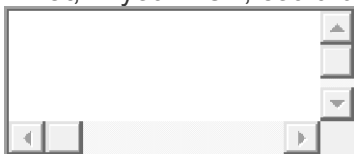


6 - 24/7 Telephone Advice Line Hosted by Thames Hospice

Select the most applicable option in each row.

	Very helpful	Helpful	Neutral	Unhelpful	Very unhelpful
If you have used the 24/7 telephone advice line hosted by Thames Hospice in the past six months for professional advice about a patient at end of life how helpful did you find the service?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

What, in your view, could be done to improve the service?



7 - 24/7 Rapid Response Service Hosted by Thames Hospice

Select the most applicable option in each row.

	Highly effective	Effective	Neutral	Ineffective	Very ineffective
If you have used the 24/7 Rapid Response service hosted by Thames Hospice in the past six months for a patient at end of life how effective was it? Consider the response time, how well the visiting staff met patients'/ carers' needs, the quality of the feedback to the practice etc)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

In your view, what could be done to improve the service?

8 - Sharing Information

How do you inform out of hours GPs and the Ambulance Service of any critical change in your EoL patients eg death, started syringe driver, admission?

9 - Sharing Information

How could the transfer of information between practices and other providers (such as SCAS, Berkshire East Out of Hours Service (BEOOH), community services, acute trust, social services) be improved?

10 - Sharing Information

Select the most applicable option in each row.

	Clinician	Non-clinician	Out of hours service
Whose role is it at the practice to upload patients' special notes to Aداstra?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please enter any additional comments

11 - Sharing Information

Select the most applicable option in each row.

	Very easy	Easy	Neutral	Difficult	Very difficult
How easy is it to upload the patient's special notes to Aداstra?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please enter any additional comments

12 - Medication

How confident are you in the following:

Select the most applicable option in each row.

	Very confident	Confident	Neutral	Not very confident	Not at all confident
Using 'just in case' medication in the OOH setting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Selecting and prescribing medications to use in EoLC	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Administering palliative care drugs for EoL patients	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please enter any additional comments

13 - Training

When did you last attend or receive training on EoLC?

- In the last month
- In the last six months
- In the last year
- One to two years ago
- More than two years ago

Please enter any additional comments

14 - Training

Do you require training in any areas relating to EoLC (such as advance care planning, challenging conversations etc)?

- Yes
- No

If yes, please specify which areas:

15 - Training

What would be the optimal timing of training?

- Mornings
- Lunchtimes
- Afternoons
- Evenings
- Other - please specify

Please enter any additional comments

16 - Training

Where would be the optimal location and forum for the training to be held?

17 - Training

What would be the optimal length of training?

- 1 - 2 hours
- Half a day
- Full day
- More than a day

Please enter any additional comments

18 - Training

Which are your preferred methods of training?

- WebEx/ Skype training
- Face-to-face training
- Reading training materials
- Other - please specify below

Other - please specify

19 - Training

Do your non-clinical staff (eg receptionists) require training in any areas relating to EoLC?

- Yes
- No

If yes, please specify which areas:

20 - End of Life Care Strategy

Please provide any additional comments that could help shape our end of life care strategy:

Your Details

This survey is anonymous so please select the boxes below if you are happy for us to contact you to:

- Feedback the results of this survey
- Ask for further information on the answers you provided above

If you are happy to be contacted please provide your email address: