

Title of meeting: Governing Body							
Date of Meeting	09/07/2019			Paper Number	5.1c		
Title	East Berkshire Urgent Treatment Centre designation – Request to seek deferment from NHS England						
Sponsoring Director (name and job title)	Rachel Wakefield Associate Director for Urgent & Emergency Care and Specialist Services						
Sponsoring Clinical / Lay Lead (name and job title)	Annabel Buxton, Priya Kumar, Adrian Hayter, Jonathan Brudney, Rohail Malik						
Author(s)	Matthew Staples						
Purpose	<p>This paper informs Governing Body that a request has been made to NHS England (NHSE) regarding deferment from the future designation of Urgent Treatment Centres (UTCs) beyond the national milestone of December 2019, in line with the timeline supporting the On the Day Urgent Care (ODUC) service programme that was agreed by East Berkshire Clinical Commissioning Group Governing Body in April 2019.</p> <p>Determination of the future status of the urgent care facilities in Slough, Maidenhead and Bracknell will be made once a service model has been informed by the development of Primary Care Networks, development of a local Clinical Assessment Service and integrated care Locality Access Points.</p>						
The Committee is required to (please tick)							
Approve	<input type="checkbox"/>	Receive	<input type="checkbox"/>	Discuss	<input type="checkbox"/>	Note	<input checked="" type="checkbox"/>
<u>Executive Summary</u>							
<p>As set out in the Long Term Plan, published in 2019, CCGs are required to identify the future provision of urgent care services outside of Emergency Departments, aiming to designate all remaining type 3&4 services (covering minor injury units and walk in centres) as UTCs or to change their function to deliver primary health care services by December 2019.</p> <p>CCGs are permitted to defer designation beyond this date where such a decision would support wider service development. Within East Berkshire the ODUC programme is well established and has undertaken robust engagement with NHSE, previously identifying that local designation of UTCs would take place after December 2019. NHSE have recently published a template for formal approval of such a decision, which this paper supports.</p>							

We are currently considering how same day care can be delivered across the Frimley Integrated Care System (ICS) footprint to offer a fully integrated service alongside the formation of Primary Care Networks (PCNs), development of integrated care Local Access Points (LAPs) and the expansion of the Clinical Assessment Service (CAS) within Integrated Urgent Care that will, by 2023, act as the point of entry to community based services and post-hospital discharge support.

The Programme Board believes that there is a significant opportunity to shape local services across health and social care, providing an agile and fully integrated service offering joint triage and decision making from the start of a patient or service user's journey, no matter their entry point to care. The development of this service will require planning during Q2 and 3 in 2019-20 and as such the future delivery of community based services cannot be fully articulated at present.

A programme timeline was agreed at the April Governing Body meeting that supports this decision making with deferment planned:

- to take account of the maturity of our Primary Care Networks and delivery of national contract changes around on the day access, and the development of our integrated care models at place
- to enable any future urgent care models to be designed to reflect the allow the Frimley ICS system response to the LTP, which is being developed over the summer
- to align with the timeframes for the submission of our ICS estates business cases which are due later in this financial year and the delivery of these premises which have a direct correlation with delivery of our aspirant integrated health and care model across East Berkshire and the wider Frimley system
- to enable us to progress our detailed work with partners outside of our ICS to consider how on the day care may be delivered beyond the Frimley system including the expanded Clinical Assessment Service (CAS).

Recommendation(s)

To note that a request for deferment of decision making regarding the future status of urgent care facilities in East Berkshire, beyond the national milestone of December 2019, has been submitted to NHS England.

<p>Risk and Assurance <i>(outline the key risks / where to find mitigation plan in the attached paper and any assurances obtained)</i></p>	<p>Limited risks anticipated in agreeing the formation of Primary Care Networks and for transference of responsibility for delivery of extended access to these Networks from existing GP practices.</p>
<p>Legal implications/regulatory requirements</p>	<p>The CCG will implement the Network DES in line with the required national standard contract and the requirements therein.</p> <p>All appropriate legal requirements will be addressed through contract management and oversight from the CCG Primary Care team.</p>
<p>Public Sector Equality Duty</p>	<p>Equality of access for the whole population of East Berkshire is a key requirement of the Network DES.</p>

<p>Links to the NHS Constitution (relevant patient/staff rights)</p>	<ul style="list-style-type: none"> • Improving Patient Outcomes • Reducing Health inequalities • Improving access
<p>Strategic Fit</p>	<p>The implementation of same day care, the development of Primary Care Networks, a Clinical Assessment Service and Locality Access Points, is in response to the publication of the NHS Long Term Plan and the GP five-year framework.</p>
<p>Commercial and Financial Implications <i>(Identify how the proposal impacts on existing contract arrangements and have these been incorporated?</i></p> <p><i>Include date Deputy CFO has signed off the affordability and has this been incorporated within the financial plan. Include details of funding source(s)</i></p>	<p>Existing contract values for 18-19 as described in the accompanying paper</p> <p>'East Berkshire On the Day Urgent Care – Removal of Improving Access to General Practice from programme scope'.</p>
<p>Quality Focus <i>(Identify how this proposal impacts on the quality of services received by patients and/or the achievement of key performance targets</i></p> <p><i>Include date the Director of Nursing has signed off the quality implications)</i></p>	<p>The aim of the CCG is to improve access to and the quality of the following access points to urgent care:</p> <ul style="list-style-type: none"> • Improving Access to General Practice services, offering convenient access at evening and weekends to multi-disciplinary care, allowing continuity of care to patients with long term conditions in addition to those seeking same day demand through booked appointments. • Out of Hours primary care, offering urgent on the day management to patients overnight and at weekends when their usual GP practice is not available • Urgent treatment centres (UTCs), offering booked appointments and management of walk in patients with minor illness and injury in locations that meet the NHS England standards for UTCs. • Integration with Integrated Urgent Care and 111 Online, offering seamless access to primary care management when 111 has determined that this is clinically appropriate to a patient's need • Integration with frailty and social care services, offering holistic management of need <p>Quality of the existing services will be monitored through the relevant Contract Review and Quality Improvement Meetings.</p>
<p>Clinical Engagement <i>Outline the clinical engagement that has been undertaken</i></p>	<p>An ODUC programme board is well established which features a range of clinical representation across the CCG. This meets monthly.</p>

	<p>Clinicians are well engaged through the monthly locality meetings in regard to development of Primary Care Networks.</p>
<p>Consultation, public engagement & partnership working implications/impact</p>	<p>Extensive public engagement has been undertaken across the localities as part of development of the On the Day Urgent Care service model. Extensive provider engagement has also occurred.</p> <p>Public representation forms part of the Programme Board and the extended Programme Board that met to review and refine the Options Appraisal Framework. The latter also included local elected representation in addition to CCG lay members.</p>
<p>NHS Outcomes <i>Please indicate (highlight) which Domain this paper sits within by highlighting or ticking below: Please note there may be more than one Domain.</i></p>	<p>Domain 1 Preventing people from dying prematurely;</p> <p>Domain 2 Enhancing quality of life for people with long-term conditions;</p> <p>Domain 3 Helping people to recover from episodes of ill health or following injury;</p> <p>Domain 4 Ensuring that people have a positive experience of care; and</p> <p>Domain 5 Treating and caring for people in a safe environment; and protecting them from avoidable harm.</p>